SYDNEY BIOMEDICAL ACCELERATOR PROJECT

COMPLAINTS REGISTER

RICHARD CROOKES CONSTRUCTIONS

Dated: **31/07/2025**

No.	DATE	TIME	NAME OF COMPLAINANT	ADDRESS	DESCRIPTION OF COMPLAINT	COMMUNICATION METHOD (PHONE, EMAIL, ETC.)	RESPONSE / ACTION PROVIDED	DATE CLOSED	COMMENTS
1	17-Jul-25	1:27pm	Welsey College Staff Member	Wesley College	Wesley College experienced vibrations within the Dining Room when staff were eating lunch. Enquiry on how RCC was managing vibration works for heritage buildings.	Phone call, and follow-up email to University Infrastructure	Response provided to University Infrastructure regarding the readings from the existing vibration and noise monitors installed on site. SBA Project has 3 noise monitors and 2 vibration monitors installed on site at time of enquiry - a third vibration monitor has been subsequently installed over the Sydney Water manhole (corner of Western Avenue & Blackburn Circuit). Levels from the day from the two vibration monitors on site were below threshold levels: - VM01 located near Gloucester House - A review of the recorded vibration levels shows that the peak vibration velocity recorded during that period was 0.52mm/s at VM01. The vibration criteria for the surrounding receivers (e.g. Wesley College) is 3.0mm/s. The criteria represents the maximum level of short-term construction vibration at which experience has shown that damage will not occur due to the effects of vibration. - The temporary monitor located next to SWHB recorded a maximum level of 0.39mm/s in that time period, which is below the vibration guide values for cosmetic damage per Table 9 outlined in CNVMP. The monitor is the most accurate representation of the vibration experienced at Wesley College given the current monitoring locations.	18/07/2025	