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## **INSTITUTE OF TRANSPORT AND LOGISTICS STUDIES (ITLS) TRANSPORT OPINION SURVEY (TOPS)**

### **PARTICIPANT INFORMATION STATEMENT**

#### **(1) What is the study about?**

ITLS is conducting a nationwide biannual survey of the community's opinions on transport issues, launched in March 2010. Until the September 2013 quarter, interviews were conducted by telephone by Taverner Research using trained interviewers. The survey methodology was changed to an online survey from the March 2014 quarter, using an online panel - Pureprofile.

The TOPS survey was conducted quarterly from 2010 to 2011. Since 2012, the survey has been changed to be biannual (March and September). The survey will be used to calculate a quarterly index of consumer confidence about transport issues, identifying trends and changes over time.

#### **(2) Who is carrying out the study?**

The study is being conducted by Professor David Hensher, Professor of Management and Director ITLS, and Chinh Ho, Senior Research Fellow in Transport Economics and Transport Planning, at the Institute of Transport and Logistics Studies.

#### **(3) What does the study involve?**

The study involves an online survey of up to 1,000 Australians aged 18 years and over across Australia two quarters on transport issues. The sample is representative of Australia's population distribution and demographic characteristics. The online survey is being undertaken by an online panel - Pureprofile.

#### **(4) How much time will the study take?**

It is estimated a respondent will take less than 10 minutes to finish the questionnaires.

#### **(5) Can I withdraw from the study?**

Being in this study is completely voluntary – you are not under any obligation to consent and – if you do consent – you can withdraw at any time without affecting your relationship with the University of Sydney.

#### **(6) Will anyone else know the results?**

The results of the study will be disseminated in several ways including public media releases, material on the ITLS website, presentations at transport industry forums and publication of articles in academic journals.

**(7) Will the study benefit me?**

We cannot guarantee the study will benefit you.

**(8) Can I tell other people about the study?**

Yes, you may tell other people about the study.

**(9) What if I require further information?**

If you would like to know more at any stage, please feel free to contact us by phone or email:  
Professor David Hensher [david.hensher@sydney.edu.au](mailto:david.hensher@sydney.edu.au), ph 9114 1824  
Chinh Ho [quoc.ho@sydney.edu.au](mailto:quoc.ho@sydney.edu.au), ph 9114 1892

**(10) What if I have a complaint or concerns?**

**Any person with concerns or complaints about the conduct of a research study can contact The Manager, Human Ethics Administration, University of Sydney on +61 2 8627 8176 (Telephone); +61 2 8627 8177 (Facsimile) or [ro.humanethics@sydney.edu.au](mailto:ro.humanethics@sydney.edu.au) (Email).**

*This information sheet is for you to keep*