

Communication Strategies Toolkit

	Strategies
<p>“We’re doing this together.” Collaborative intent</p>	<ul style="list-style-type: none"> • Shares information • Uses collaborative talk • Shows understanding of what was said • Invites partner to evaluate their contribution • Confirms partner’s contribution • Shows enthusiasm for contributions • Establishes equal leadership roles
<p>“What can help make this easier?” Cognitive support</p>	<ul style="list-style-type: none"> • Gives information when needed • Uses memory, organization supports • Gives cues in a conversational manner • Responds to errors by giving correct information in a non-punitive manner
<p>“I’m with you – it’s OK.” Emotional support</p>	<ul style="list-style-type: none"> • Communicates respect for other’s concerns, perspectives and abilities • Acknowledges difficulties
<p>“What can I ask to help you contribute?” Questions</p>	<ul style="list-style-type: none"> • Questions in a non-demanding manner • Questions in a supportive manner
<p>“I’m interested in sharing conversation.” Turn taking</p>	<ul style="list-style-type: none"> • Takes appropriate conversational turns • Helps partner express thoughts when struggle occurs
<p>“We’ll choose topics which keep things going – in this conversation and into the future.” Elaboration of topics</p>	<ul style="list-style-type: none"> • Introduce and initiate topics of interest that can go further • Maintain the topic for many turns <ul style="list-style-type: none"> ○ Contributes many pieces of information to the topic ○ Partner invites elaboration
<p>“I’ll help organise the conversation so we can talk in more detail.” Elaborative organisation</p>	<ul style="list-style-type: none"> • Organizes information in conversation clearly <ul style="list-style-type: none"> ○ Sequential order ○ Physical causality ○ Psychological cause ○ Similarity and difference ○ Association • Makes connections when topics change • Makes connections among day to day conversational themes • Reviews organisation of information

Blank Toolkit

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<p>“I’m with you – it’s OK.” Emotional support</p>	
<p>“What can I ask to help you contribute?” Questions</p>	
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<p>“We’ll choose topics which keep things going – in this conversation and into the future.” Elaboration of topics</p>	
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