

sydney.edu.au

Services for students

Helping you
from day one
to graduation

THE UNIVERSITY OF
SYDNEY



Personal development, health and wellbeing

We provide a range of services to keep you healthy, happy and able to reach your full potential throughout your student journey.

Counselling and Psychological Services (CAPS)

CAPS provide a free, professional, confidential, wellbeing support and mental health service to enrolled undergraduate and postgraduate University of Sydney students.

Level 5, Jane Foss Russell Building
02 8627 8433
caps.admin@sydney.edu.au

– sydney.edu.au/counselling

Multifaith Chaplaincy Centre

Chaplains are available to provide spiritual support and pastoral care to student and staff on campus.

Room M240
Level 2, Merewether Building

– sydney.edu.au/chaplains

University Health Service

This service provides general practice (GP) and emergency medical care services to all members of the University community.

Level 3, Wentworth Building
02 9351 3484

– sydney.edu.au/unihealth

Student living

Student Accommodation Services

Your first point of contact if you're looking for a place to live, this service provides ongoing advice and support on residential issues. Visit our website to view the range of on-campus and off-campus accommodation.

Level 5, Jane Foss Russell Building
02 9351 3322
accommodation.info@sydney.edu.au

– sydney.edu.au/accommodation

Child Care Information Office

This office provides information about child care services on and near the University of Sydney campuses.

Level 5, Jane Foss Russell Building
02 8627 2004

– sydney.edu.au/childcare

Financial Support Service

If you're experiencing financial difficulties this service may be able to support you with interest-free loans and bursaries.

Level 5, Jane Foss Russell Building
02 8627 4809
student.financialsupport@sydney.edu.au

– sydney.edu.au/financial-support

Scholarships Office

This office administers scholarships and prizes for eligible students. Visit the website to browse the range of scholarships available.

Level 4, Jane Foss Russell Building
02 8627 8112
scholarship.applications@sydney.edu.au

– sydney.edu.au/scholarships

Academic support

We provide a range of learning support services and resources to help you meet your goals and achieve academic success.

Libraries

The University Library network has all of your study and research needs covered with a vast range of online and in-person resources, services and the latest tech. We offer specialised help, 24-hour access (Fisher) and lots of spaces for private and group study.

02 9351 2993

– sydney.edu.au/library

Information and Communications Technology (ICT)

ICT provides online resources to help you take advantage of the technology services available on campus. Visit our learning hubs to talk to support staff.

1800 SYD UNI (1800 793 864)

Select option 3 for ICT

– sydney.edu.au/student-it

Learning Centre

The centre runs workshops to help you develop the skills to succeed in your degree, including essay writing, exam techniques and study methods.

Camperdown Campus

Room 722, Level 7, Education Building
02 9351 3853

learning.centre@sydney.edu.au

– sydney.edu.au/learning-centre

Cumberland Campus (Health Sciences)

Tuesday to Thursday, by appointment
Ground floor, Building A
02 9351 9319

Mathematics Learning Centre

Eligible undergraduate students can access workshops, one-on-one help and small tutorial groups to develop mathematical skills and knowledge.

Room 177, Level 1, Carslaw Building
02 9351 4061

mlc.enquiries@sydney.edu.au

– sydney.edu.au/mlc

Disability Services

Disability Services is the main point of contact for students who have an ongoing medical condition or disability that impacts on their studies. Disability Services Officers can assist you to access any support and academic adjustments required during your studies.

Level 5, Jane Foss Russell Building
02 8627 8422

disability.services@sydney.edu.au

– sydney.edu.au/disability

Study during semester breaks

We offer a range of units of study that you can take in the winter and summer breaks between semesters. These units are generally offered in a more intensive mode. Visit our website for details.

Room N228, Institute Building
02 9351 5542

– sydney.edu.au/summer

Mentoring programs

Find a study partner or a stepping stone towards your future career through our mentoring programs, offered across most faculties.

– sydney.edu.au/study/mentoring

Career support

We support you with job opportunities, employability skills and networking.

Careers Centre

The centre provides a range of services including free career advice, workshops, careers fairs, and Sydney CareerHub (an online database of jobs and useful resources) to all current students and recent graduates.

Level 5, Jane Foss Russell Building
02 8627 8403
careers.information@sydney.edu.au

– sydney.edu.au/careers

Alumni and Development

Graduates can access opportunities for networking, mentoring, volunteering and philanthropy through our alumni office and worldwide networks.

Level 7, Jane Foss Russell Building
02 9036 9222
alumni.office@sydney.edu.au

– sydney.edu.au/alumni

Aboriginal and Torres Strait Islander student support

We support your academic, cultural, social and emotional wellbeing from admission to graduation.

Camperdown/Darlington Campus

Mana Yura Student Support
Level 5, Jane Foss Russell Building
02 8627 8619

– sydney.edu.au/indigenous-support

Cumberland Campus (Health Sciences)

Yooroang Garang Student Support
Level 4, T Block
02 9351 9066

– sydney.edu.au/yooroang-garang

Culturally safe spaces

These areas have resources including printers, photocopiers and computers, as well as a common room and kitchen facilities. They are located on two campuses:

- John Woolley Building, Camperdown Campus
- Level 4, T Block, Cumberland Campus.
- sydney.edu.au/students/safe-spaces

Cadigal Program

This is an access and support program for Aboriginal and Torres Strait Islander undergraduate students.

– sydney.edu.au/cadigal

Indigenous Tutorial Assistance Scheme

This scheme provides qualified tutors who offer individual or group tuition free of charge to all enrolled Aboriginal and Torres Strait Islander students.

02 8627 8650
itas.support@sydney.edu.au

– sydney.edu.au/itas

Safety on campus

Please familiarise yourself with procedures and contacts to stay safe when on campus.

– sydney.edu.au/student-safety

In an emergency

1. Call 000
2. Then call Campus Security
02 9351 3333 (24 hours)

Security Services

Campus Security operates 24 hours a day, seven days a week.

Level 1, Services Building
02 9351 3487 (general enquiries)
02 9351 3333 (emergency response)

Free shuttle

A free shuttle bus service runs from Fisher Library to Redfern Station from 4pm to 10pm, Monday to Friday during semester. Shuttle services also operate at Cumberland and Camden campuses.

– sydney.edu.au/campus-bus

Administration

Student Centre

The centre helps with administrative matters including course requirements, admissions, online enrolments, fees and HECS, student ID cards, timetables, travel concessions, academic records, exams, special consideration, special arrangements, graduations and more.

Level 3, Jane Foss Russell Building
1800 793 864 (toll free)
+61 2 8627 1444 (outside Australia)

Student visa holders

If you need compliance advice on visa conditions or how enrolment changes may affect your student visa, please email our Compliance Officers.

Level 3, Jane Foss Russell Building
02 8627 4100
student.compliance@sydney.edu.au

– sydney.edu.au/student-visas

Campus Assist

Contact us if you notice a maintenance or safety issue on University grounds, or for lost and found queries.

Level 1, Services Building
1300 226 787 (free call)

Complaints and reporting

Student Affairs Unit

Our trained staff provide confidential advice and assistance relating to student appeals, cases of misconduct and complaints about the personal behaviour of another University member, such as harassment, or about a University decision or policy. We also provide online resources such as a portal to assist the complaints process.

02 8627 5559
studentaffairs@sydney.edu.au

– sydney.edu.au/student-affairs

1800 SYD HLP (1800 793 457)

If you have a safety concern or need to talk to someone about an incident on campus, call this confidential helpline to connect with security, support services or 24-hour external help.

Student liaison officers

If you have experienced sexual assault or harassment, our student liaison officers can provide one-on-one support, advocate for you and organise case management.

Level 5, Jane Foss Russell Building
Darlington Campus
+61 2 8627 6808
Available: 8.30am–5.30pm,
Monday–Friday
safer-communities.officer@sydney.edu.au

For more information about
student administration, services
and support, visit
sydney.edu.au/students

sydney.edu.au

The University of Sydney

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Questions?

Get in touch with our general enquiries team:

sydney.edu.au/make-an-enquiry

1800 SYD UNI (1800 793 864)

+61 2 8627 1444 (outside Australia)

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