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# Support for Students

Services to support your health,  
wellbeing, learning and success



THE UNIVERSITY OF  
**SYDNEY**

## **Health and Wellbeing**

### **Counselling and Psychological Services (CAPS)**

*Free, confidential wellbeing support & mental health services for enrolled students.*

A: Level 5, Jane Foss Russell Building (G02)

T: 02 8627 8433

E: [caps.admin@sydney.edu.au](mailto:caps.admin@sydney.edu.au)

W: [sydney.edu.au/counselling](http://sydney.edu.au/counselling)

### **University of Sydney Crisis Line**

*Available 5pm to 9am weekdays; 24 hrs weekends & public holidays for students in distress.*

T: 1300 474065

SMS Chat: 0488 884 429

### **University Health Service**

*General practice (GP) & emergency medical care services for members of the University community.*

A: Level 3, Wentworth Building (G01)

T: 02 9351 3484

W: [sydney.edu.au/unihealth](http://sydney.edu.au/unihealth)

### **Multifaith Chaplaincy Centre**

*Spiritual support and pastoral care for students and staff on campus.*

A: Level 2, Storie Dixon Building (H10)

W: [sydney.edu.au/chaplains](http://sydney.edu.au/chaplains)

### **Campus Security**

*Available 24 hours, 7 days a week for your safety.*

T: 02 9351 3333 or 1800 SYD HLP (1800 793 457)

***In an emergency dial 000***

### **Free Shuttle Bus Service**

*Operates between Fisher Library & Redfern Station from 4pm - 10pm, weekdays in semester.*

W: [sydney.edu.au/campus-bus](http://sydney.edu.au/campus-bus)

## **Lifestyle and Career Support**

### **Careers Centre**

*Provides free career planning and interview preparation advice, employability workshops, career fairs & access to CareerHub, an online jobs database to current students & recent graduates.*

A:Level 5, Jane Foss Russell Building (G02)

T:02 8627 8403

E:careers.information@sydney.edu.au

W:sydney.edu.au/careers

### **Student Accommodation Services**

*Advice and support regarding residential issues and assistance to access on and off campus accommodation opportunities.*

A:Level 5, Jane Foss Russell Building (G02)

T:02 9351 3322

E:accommodation.info@sydney.edu.au

W:sydney.edu.au/accommodation

### **Financial Support Services**

*Offer bursaries and interest-free loans to eligible students in financial hardship.*

A:Level 5, Jane Foss Russell Building (G02)

T:02 8627 4809

E:student.financialsupport@sydney.edu.au

W:sydney.edu.au/financial-support

### **Child Care Information Office**

*Information about childcare services on & near campus & support for students with children.*

A:Level 5, Jane Foss Russell Building (G02)

T:02 8627 2004

E:child.care@sydney.edu.au

W:sydney.edu.au/childcare

## Academic and Cultural Support

### Learning Centre

*Workshops for you to develop the academic skills you need to succeed in your degree.*

A:Level 7, Education Building (A35)

T:02 9351 3853

E:learningcentre@sydney.edu.au

W:sydney.edu.au/lc

### Mathematics Learning Centre

*Mathematical tutorials for eligible UG students.*

A:Level 1, Carlaw Building (F07)

T:02 9351 4061

E:mlc.enquiries@sydney.edu.au

W:sydney.edu.au/mlc

### Disability Services

*Assist students with disabilities & medical conditions that impact their studies to access support & academic adjustments.*

A:Level 5, Jane Foss Russell Building (G02)

T:02 8627 8422

E:disability.services@sydney.edu.au

W:sydney.edu.au/disability

### Aboriginal and Torres Strait Islander Support

*Academic & cultural support, tutoring (ITAS) & culturally safe spaces for Indigenous students.*

#### - **Mana Yura Student Support**

A:John Woolley Building (A20)

T:02 8627 8619

E:support.cadigal@sydney.edu.au

W:sydney.edu.au/indigenous-support

#### - **Yooroang Garang Student Support** (Cumberland)

T:02 9351 9066

W:sydney.edu.au/yooroang-garang

## **Administrative and Reporting Support**

### **Student Centre**

*Student administration assistance including enrolment & timetables, fees, student cards, exams, academic records & graduations.*

A: Level 3, Jane Foss Russell Building

T: 1800 793 864 or +61 2 8627 1444 (overseas)

### **Student Compliance**

*Visa and ESOS compliance advice for international student visa holders.*

T: 02 8627 4100

E: [student.compliance@sydney.edu.au](mailto:student.compliance@sydney.edu.au)

W: [sydney.edu.au/student-visas](http://sydney.edu.au/student-visas)

### **Student Affairs Unit**

*The SAU receives complaints lodged by or about students; reports of student misconduct; and University-level appeals against academic decisions and some other appeals.*

T: 02 8627 5559 or 1800 SYD HLP (1800 793 457)

E: [studentaffairs@sydney.edu.au](mailto:studentaffairs@sydney.edu.au)

W: [sydney.edu.au/students/contact-student-affairs](http://sydney.edu.au/students/contact-student-affairs)

### **Safer Communities Office**

*Support, case management & advocacy for students who have experienced sexual assault, harassment or domestic violence.*

A: Level 5, Jane Foss Russell Building (G02)

T: 02 8627 6808 or 1800 SYD HLP (1800 793 457)

E: [safer-communities.officer@sydney.edu.au](mailto:safer-communities.officer@sydney.edu.au)

W: [sydney.edu.au/students/sexual-assault](http://sydney.edu.au/students/sexual-assault)

### **International Student Support**

*For international student enquiries & concerns.*

E: [international.support@sydney.edu.au](mailto:international.support@sydney.edu.au)

## **Independent Student Representation & Advocacy**

### **Students' Representative Council (SRC)**

*Undergraduate students requiring case management, support, legal advice and advocacy can contact the SRC.*

A:Level 1, Wentworth Building (G01)

T:02 9660 5222

E:help@src.usyd.edu.au

W:srcusyd.net.au

### **Sydney University Postgraduate Representative Association (SUPRA)**

*Postgraduate coursework & research students are represented by SUPRA who offer confidential academic, legal & visa advice, advocacy & support.*

A:Level 2, Holme Building (A09)

T:02 9351 3715

E:admin@supra.usyd.edu.au

W:supra.net.au

### **University of Sydney Union (USU)**

*Provide clubs & societies, programs, services & facilities that enhance campus & student life.*

T:02 9563 6000

E:info@usu.edu.au

W:usu.edu.au