



THE UNIVERSITY OF
SYDNEY

New Student Welcome Guide

2023



CONTENTS

Welcome to the University of Sydney.....	2
Our History	4

-

GETTING SET UP

Your digital tools	6
Textbooks and resources.....	6
Connect with us.....	6
How to enrol.....	7
Important dates.....	7

Welcome to Sydney

Transport in Sydney	9
Getting around campus	9
Moving to Sydney	9
Accommodation	9

STUDENT LIFE

Welcome and orientation	10
Connect with 200 student clubs and societies.....	11
Student discounts	11
Peer mentoring.....	11
Jobs on campus.....	11
Library Peer Learning Advisors	11
Peer Support Advisors	11
Staying active and healthy	11
Exploring culture and history..	11

STUDYING AT THE UNIVERSITY

Check out our libraries	12
How the Library can support you	12
Get learning support with the Learning Hub	13
Connect with our Careers Centre	13
Ask for help when you need it	14
Build up your skills.....	14
Boost your employability	14
Make the world your campus.....	14
Take part in OLE's.....	14

WELLBEING AT UNIVERSITY

Wellbeing and counselling	16
Inclusion and Disability Services	16
TalkCampus app	16
Safer Communities.....	17
University Health Service.....	17
Meet batyr.....	17
Innowell	17
After hours mental wellbeing support line	17
Multifaith chaplaincy.....	18
Financial support	18
LGBTIQ+ – Pride Network.....	18

Your Safety

COVID-19	19
In an emergency	19
On campus security	19
Safety alerts.....	19
Sexual misconduct	19
Safer Communities Office	19
Foreign interference.....	19
Making a complaint	20
Staying safe online.....	20

Know your rights and responsibilities

Freedom of speech and academic freedom	21
Legal rights and support.....	21
SRC and SUPRA.....	21
Tenancy rights.....	21
What's expected of you as a University of Sydney student?	21
Work rights.....	21
Consumer rights	21

-

My Checklist	22
My Glossary.....	23



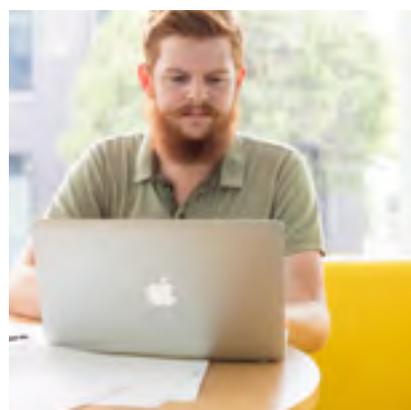
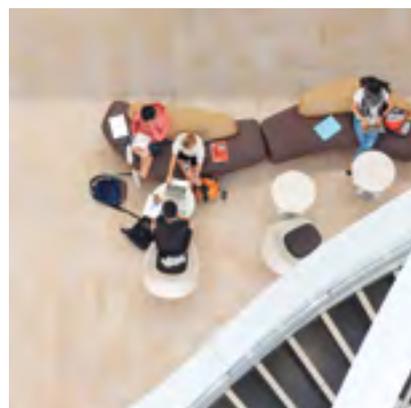
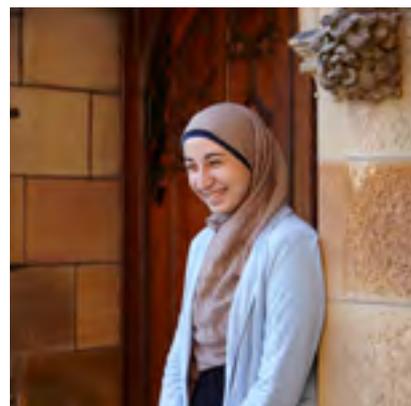
WELCOME TO THE UNIVERSITY OF SYDNEY

This guide will help you navigate the start of your University of Sydney journey.

Starting university is an adventure. There's a lot of information to take in. In this guide you'll find the essential information you need to help you get started.

You may not be on campus just yet, but you can kickstart your experience right now by connecting with your peers from all around the world.

The University of Sydney has been challenging traditions for more than 170 years. With a network of 350,000 alumni in more than 170 countries around the world, we are delighted to welcome you to our global community.



OUR HISTORY

Australia's first university



The University of Sydney was founded in 1850 on the land of the Gadigal people of the Eora Nation. Gadigal people continue to live, teach and learn on this land as they have done for tens of thousands of years.

Our founding principle as Australia's first university was to be a modern institution focused on academic excellence and advancing knowledge through free inquiry.

For more than 150 years our alumni have inspired, led, entertained, challenged and improved the world around them.

We acknowledge and pay respect to the traditional owners of the land on which the University of Sydney is built.

As we share our own knowledge, teaching, learning and research practices within this University may we also pay respect to the knowledge embedded forever within the Aboriginal Custodianship of Country.

 [Learn more about the history of the University of Sydney campuses.](#)



You'll recognise many of our famous names: lawmaker Michael Kirby, journalist and broadcaster Mary Kostakidis, writer Clive James, opera singer Dame Joan Sutherland and activist Dr Charles Perkins.

No less than seven Australian prime ministers have studied with us, including Edmund Barton, Australia's first Prime Minister in 1901.



Our alumni continue to lead change and make a difference in their own fields.

We're delighted to now have you join us and find your place in our University's unique history.



GETTING SET UP

Preparing to start

You've done the hard part already by selecting your course. Now you'll need to get familiar with the University systems you'll use every day as a student.

Your digital tools

- [Current student website](#) - Our student homepage, where you can find information about enrolment, course planning, fees, graduation, support services, student IT and more.
- [Sydney Student](#) - Where you can complete administration tasks such as updating your personal details, submitting enrolment information, and managing your student finances.
- [MyUni](#) - A portal that gives you access to all of the main university system logins and is also the gateway to your timetable.
- [Sydney Timetable](#) - The system you use to enter preferences, review and make adjustments to your timetable. Find out more about your [personalised timetable](#).
- [Canvas](#) - Your online learning platform, where you'll find information and resources for your units of study, including materials for online learning.
- [University student email account](#) - Make sure you check your university email regularly for important information.
- Access your faculty or University school [handbook](#)
- [Online handbook](#) - The handbook contains information on your course component requirements, units of study and their enrolment rules.
- [Getting Started](#) - The Getting Started Canvas site is an essential part of your orientation, and provides all the information you need before you begin your studies.

Find out more about logging into [University systems](#).

Textbooks and resources

You'll be able to access your unit of study outline on Canvas in the week before semester starts, so you can find out what [books](#), [course readers](#) and [equipment](#) you need. It's best to buy these early to avoid missing out.

Connect with us

We love connecting with our new students via our social media channels.

Follow the University's accounts to stay up-to-date with the #usyd community online.



Facebook: /sydneyuni

Twitter: @sydney_uni

Instagram: @sydney_uni

YouTube: sydney_uni

WeChat: UniversityofSydney

TikTok: @sydney_uni

Student Life Instagram: sydney_studentlife



Scan QR code in the WeChat app to join the Student Life WeChat Mini Program



How to enrol

1. Plan and prepare

Once you've accepted your offer, you'll need to start thinking about how your course is structured and the choices available to you.

Our [course planning webpage](#) can help you understand the structure of your course and how to choose your units of study.

You should also read your [online handbook](#) for specific course requirements and options.

For help with structuring your course, you should seek [academic advice](#) from your Faculty.

Student Advising is also available and can help you with your study-related decisions, how to achieve your personal and academic goals, and where to seek further advice and support throughout your course. Look out for our Pop-up Advising Hubs at the start of semester.

2. Activate your UniKey and log in to Sydney Student

After you accept your offer and enrolment has opened, you'll receive an email with your **UniKey**. This is your unique login that gives you access to the services you'll use regularly as a student.

To access University applications such as Sydney Student and Canvas, you'll need to set up multi-factor authentication (MFA) with Okta. Setting up your MFA is a simple and easy process and should take approximately 5-10 minutes. Carefully read and follow the instructions on the [set up MFA page guide](#) to activate your MFA.

Follow the instructions in your email to log in to [Sydney Student](#) and activate your UniKey.

You'll be prompted to create a new password after you log in.

3. Enrol

You'll need to complete an online task to enrol in your course. This includes choosing your subjects, paying your fees and applying for your student card.

After you've logged into Sydney Student, select 'My studies', then 'Enrolment', and follow the steps to complete your enrolment.

[Find out more](#) about when to enrol and what you'll need to enrol.

Important dates

There are [key study dates](#) throughout the academic year that you'll need to know. Make a note of these in your calendar so you don't miss a thing.

Each unit of study has a [census date](#), based on the teaching session in which it is taught. The census date is the last date you'll be able to finalise or withdraw from a unit of study, suspend your studies or discontinue your course without being financially or academically liable.





WELCOME TO SYDNEY

Find out where you need to go and how to navigate your first few days in our city.

Transport in Sydney

Sydney's [public transport options](#) include trains, buses, light rails (trams) and ferries. You'll need an adult or concession [Opal card](#) or the use of [contactless payments](#) to use the public transport networks.

Sydney also has metered taxis and ride-sharing services (such as Uber).

Getting around campus

From the inner city of Sydney to the Great Barrier Reef, we have teachers, researchers and students based all over Australia.

Explore our [teaching and research locations](#).

Use our [helpful maps](#) to navigate your way around campus.

Moving to Sydney

If you're travelling from outside of Sydney, it's a good idea to aim to arrive at least two weeks before semester starts, so that you have more time to settle in before classes begin.

If you're arriving by plane, both the domestic and international Sydney Airport terminals are about 8km from the city centre and linked to many public transport options.

It's a good idea to research your transport options before you leave your home city and make sure you have the address you'll be traveling to written down. Once you've safely arrived at your accommodation, please contact your family and friends to let them know you've arrived.

ACCOMMODATION

There are a range of housing options available to you in Sydney. Wherever you choose to live, keep in mind that most places reach full capacity before the start of the academic year, so you should start [exploring your options early and ask for support if you need it](#).

On campus

[Our University residences](#) offer affordable self-catered accommodation close to everything you need, while our residential colleges offer a supportive dorm-style living experience rich in heritage and tradition.

Off campus

Some students prefer to find their own privately rented housing in nearby suburbs. [Use this advice](#) when looking for rented accommodation off campus.

You should keep your personal information up to date in your [Sydney Student portal](#). If you change address, log on to update your personal contact details within 7 days. You should also make sure your next of kin details and emergency contacts are correct.

STUDENT LIFE

Connecting with your peers and the University community

Welcome and orientation

Taking your first steps as a new student can be as overwhelming as it is exciting. It's a new place, a new way of learning and you'll have lots of questions. Find your answers and transition into student life during Orientation and Welcome Week.

Our welcome and orientation program includes events, support services and information sessions. They are held during breaks and at the start of semester, to welcome you and introduce you to different aspects of University life.

It's important to register for your Faculty's Welcome Week events as soon as you receive your invitation in your student email.



“During orientation I joined my Faculty Mentor program, which I would recommend as a great way to meet your peers. As an international student, the first few weeks of transition can be a bit challenging. My mentor and peers in the group were there to help me when I needed it.

At Welcome Week I was so impressed by the variety of clubs and societies we have on offer at the University. By joining a few, I made many friends who share my interests. These social connections have made Sydney a second home.”

My top tip

“From day one, use as many of the useful University resources as you need. Look out for academic and career development support, as well as extra-curricular events. They will be so helpful!”

Benny, Business School student

Connect with 200 student clubs and societies

The University of Sydney Union (USU) is the best way to make lifelong friends, have fun and get involved in campus life. Becoming a member of the USU is free for all enrolled USYD students and is also the first step to joining a club or society. [Become a member today!](#)

With [200+ clubs and societies](#), there's something for everyone – from faculty-based clubs, performing arts, sport, faith, and culture, to politics, chocolate and more!

Student discounts

You can upgrade your USU membership to [USU Rewards](#). This gives you discounts at all [USU outlets](#) and the USYD Store, access to competitions, freebies and discounts. Many off campus retailers also offer student deals and discounts.

Peer mentoring

[Peer mentoring programs](#) are available to help develop a supportive and effective learning community at the University. Mentoring gives you the opportunity to meet peers, learn about student life and settle in to University.

Jobs on campus

The (USU) offers a range of student leadership and [volunteering](#) roles as well as [paid employment](#) in USU Cafes and Restaurants on campus – helping you gain valuable skills and experience.

Library Peer Learning Advisors

Drop into PeerConnect Monday–Friday 12–4pm to instant message or video chat a [Peer Learning Advisor](#), your friendly peer service to help you master and get the most out of your student experience. They're all experienced students and they're here to help you with everything uni life!

Follow them on instagram [@sydney_library_pla](#)

Peer Support Advisors

Our team of Peer Support Advisors (PSAs) are trained students who can refer you to relevant information and services about any aspect of your student life. They are here to answer your questions ranging from what support services the university offers, to what social activities a student can join. The goal is to enhance every student's sense of community. The Peer Support Advisors offer 1:1 Zooms, face–2–face sessions and [live chats via our platforms](#) during the hours of 10:30am and 4:30pm (AEST). Complete [this form](#) to submit an online enquiry, organise a Zoom call or to chat to one of our PSAs.

Staying active and healthy

Sport can be a great way to exercise your brain and body, learn new things, practise your leadership skills and make friends.

[Sydney Uni Sport & Fitness \(SUSF\)](#) has something for everybody. Join the gym, play social sport, learn to swim or sign up to one of 40 sporting clubs. Visit us [on campus](#) to learn how you can get involved, and stay connected on social by following [@sydunisport](#) for updates, workouts, wellness tips and more.

Exploring culture and history

[Chau Chak Wing Museum](#) brings together art, science, history and ancient cultures in the heart of the University's Camperdown campus. The [museum is now open](#) and free to visit for all students and members of the public.

STUDYING AT THE UNIVERSITY

Support through your degree and beyond

Adapting to university life doesn't have to be stressful.

You've earned the grades, accepted your offer and enrolled, but you may still be unsure of what to expect.

There are plenty of ways you can reach out for guidance and support throughout your degree, especially when you're feeling overwhelmed.

Here are some ways to get started.

1

Check out our libraries

The University Library is here to support your research and learning. There are library locations across our campuses, including Fisher, Law, SciTech, the Quarter, the Susan Wakil Health Library, CreateSpace and ThinkSpace, and the Conservatorium of Music Library in the Sydney CBD. The Library offers a wide range of facilities, including spaces for study, collaboration and creation, plus expert staff to help you access the information and resources you need.

Start your Library experience [online](#).

Connect with us on social media to stay up to date about services and activities at the Library:



Twitter: /Sydney_Library

Instagram: /Sydney_Library

Facebook: @usydlibrary

How the Library can support you

- Access to extensive resources including more than 1 million scholarly ejournals and ebooks available 24/7 from any location worldwide.
- Friendly Library staff are ready to help you via [Live Chat](#) and at [information desks](#). Register for [workshops](#) and access online support through the Library website.
- 24/7 silent and group study spaces as well as bookable study rooms.
- ThinkSpace (above SciTech Library) and CreateSpace (in the Susan Wakil Health Building), dedicated creative technology spaces with podcast and video studios, virtual reality equipment, 3D printing, and support for research and innovation.
- Fun and free [workshops](#), classes and events to support you to study, do research, make friends, and learn new skills.
- Peer Learning Advisors (PLAs), who are also students, to support you and answer all your questions about study and uni life.
- Unique treasures available through the [Rare Books](#) and Special Collections Reading Room, [Digital Collections](#), and our exhibitions and events program.
- 24/7 access to online [assignment support](#) training.
- You can borrow a Laptop at any of the Laptop vending machines found at Fisher, Susan Wakil Health Building Library and SciTech libraries.

2

Get learning support with the Learning Hub

The Learning Hub supports you throughout your studies by offering guidance and learning support in the areas of English language, academic language and learning, and mathematics and statistics. All offerings are available free of charge for all enrolled students and includes access to resources, workshops, peer programs and individual advice.

The Learning Hub is divided in two units to provide you with dedicated support in the areas of both 'Academic Language and Learning' and 'Mathematics Learning' as follows:

- Learning Hub (Academic Language and Learning), can help you develop your academic communication, research and study skills and provide you with learning support at any stage of your studies (UG, PG and HDR). The Learning Hub also run several English language support programs online, which are designed to help newly enrolled international students transition to the university environment and make new friends.
- Learning Hub (Mathematics) is here to help you develop your confidence and ability in mathematics and statistics. The Learning Hub offer drop-in sessions, individual consultations, general and unit specific workshops, and a range of self-access resources. All these services can be accessed remotely through their Canvas site.

The Learning Hub also offers a range of peer-facilitated programs which can help you succeed at university. These have been developed to support social interaction and community building by offering a safe space for students to connect and meet friends, and learn valuable professional and study skills.

- Speak and Connect: A series of six free conversational workshops to facilitate your integration to the University of Sydney
- Speak Up!: A series of 4 conversational workshops supporting transition to University life
- Speak and Connect HDR: A series of six free conversational workshops to help research students connect with other research students and share tips on how to succeed in their candidature and beyond
- Submit It: A series of peer-facilitated workshops to help you learn smart strategies and submit your assignments

3

Connect with our Careers Centre

Get the career management skills you need to identify your career options, build your employability skills and find job opportunities. We offer an wide range of workshops on career planning, developing effective job application skills and building professional skills. We also have an online jobs database where you can search for part-time, casual, intern or graduate positions; opportunities to meet employers; and appointments with Career Development Officers to discuss career plans. It's all available at your Careers Centre.



4

Ask for help when you need it

The [Student Centre](#) provides prompt and friendly advice and guidance on the following matters:

- Subject and course information
- Admission requirements
- Fees and scholarships
- Unit enrolment and timetabling
- Academic caution and sanctions
- Exams and results
- Credit recognition and concurrent study
- Graduation matters
- ID card issuance
- Student letters, transcripts and testamurs
- Navigating student systems.

Phone

1800 SYD UNI (1800 793 864)
+61 2 8627 1444 (outside Australia)

Online

If you are a current student, and have a question about your enrolment or any other issue you can [make an enquiry online](#).

If you need support then we encourage you to:

- use our [resources](#) for self-study
- enrol in a [bridging course](#)

5

Build up your skills

The [Innovation Hub](#) helps you build entrepreneurial skills to shape your future. It can connect you with incredible entrepreneurship and accelerator programs such as [INCUBATE](#) and [Genesis](#), as well as resources and expert mentors from a range of fields and industries. Whether you want to work with an industry partner on a project for credit, prototype a product, or accelerate your start-up idea, the Innovation Hub can provide you with information and support.

6

Boost your employability

Gain career experience and boost your employability with our [Industry and Community Project Units \(ICPUs\)](#). ICPUs provide you with the opportunity to engage with leading Australian and international organisations on real world issues. Together with other students from a range of disciplinary backgrounds, you will work to find creative solutions to a real world problem set by a major industry partner.

7

Make the world your campus

See the world and graduate with a global perspective with one of the largest [study abroad and exchange program](#) in Australia – with 250+ partner universities in over 40 countries. From short-term overseas programs, field schools and internships, to semester and year-long exchange programs, you can find your ideal a global experience. Contact [Sydney Abroad](#) for more information.

8

Take part in OLE's

The Open Learning Environment (OLE) is a collection of units that allow you to learn and develop beyond your skill set. You can learn about topics such as global cultures, entrepreneurial thinking, coding, ethics, design thinking, and project management, in a way that is designed to be digestible and complementary to your other study. Many OLEs are offered in an intensive session, so you can complete them quickly – with many of them available across Semester 1, Semester 2 and the semester breaks

"Abundant support from the University is available, such as Learning Hub Workshops, in-person and online events, tailored resources from the Library and the Student Centre, which I found the most useful!"

Boxuan, Faculty of Arts and Social Sciences student



WELLBEING AT UNIVERSITY

It's important that you stay on top of your health and wellbeing needs when you're studying. Our diverse range of student support services means that you'll be able to access the help you need, when you need it.



Wellbeing and counselling

Student Wellbeing offers a range of professional, confidential and free health, wellbeing, and personal supports.

You can find information about what's available and resources, including 24/7 and afterhours support, and self-help resources [here](#).

If you are experiencing wellbeing concerns and would like to connect with somebody, complete the [online form](#) and a clinician from Student Wellbeing will contact you.

Student Wellbeing are available from 9:00am-5:00pm, Monday to Friday, with after hours support options available. This team can also help you to access our [Student Counselling Service](#).

You can get in contact with our wellbeing team by;

- email: student.wellbeing@sydney.edu.au
- call: +61 2 8627 8433
- You can also drop in to Level 5 of the Jane Foss Russell Building at 160 City Road, Darlington, New South Wales.



Inclusion and Disability Services

Students whose disability directly impacts on their study are able to register with [Inclusion and Disability Services](#) to receive access to reasonable adjustments and support. Disability Services Officers are your main point of contact and are able to liaise with your Faculty or University School to ensure that you are appropriately supported. Each Faculty or School also has at least one Faculty Disability Liaison Officer (FDLO) who can provide specific advice.

After hours mental wellbeing support line

The University after hours Mental Wellbeing Support Line provides free and confidential wellbeing support to help you with emotional distress, explore coping strategies, and advice pathways for longer term solutions.

If you're in Australia, you can contact the Support Line by calling 1300 474 065 or by texting 0488 884 429 after 5pm from Monday to Friday, 24 hours on Saturday and Sunday, and during University close-down periods and public holidays.

TalkCampus app

Life is full of challenges, and we want you to know that however you feel is valid. Download the [TalkCampus mental health support app](#) for free and instant access to online peer support 24/7, wherever you are in the world and in your own language.

Meet batyr

Batyr aims to encourage, educate and empower students to speak out about mental health. They are your student mental health champions, online and on campus. Connect with Batyr on [Facebook](#) and [Instagram](#).

Innowell

Innowell is free to all students of the University. It is a digital platform designed to give you 24/7 on demand access to tools that assist in self-management of mental wellbeing and health, and provide information about how to seek help as needed. You can learn more about Innowell [here](#).



Safer Communities

Your personal safety and recovery from any experienced trauma is our first priority.

The [Safer Communities Office](#) have specialist staff with expertise in providing support to those that have experiences sexual assault, harassment, bullying, domestic/family violence and circumstances of modern slavery.

You can organise an appointment with staff from the Safer Communities Office to discuss what support you may need. They will also help you navigate the support services and reporting options available to you.

The Safer Communities Office are available from 8:30am-5:30pm, Monday to Friday.

The Safer Communities Office also has a partnership with the Royal Princes Alfred Hospital Sexual Assault Counselling Service to provide an outreach clinic for students, appointments can be organised by directly contacting the Safer Communities Office.

- Call +61 2 8627 6808
- Email safer-communities.officer@sydney.edu.au



University Health Service

The [University Health Service](#) offers appointments with our General Practitioners (doctors) and nurses for students and staff.

Whether you need treatment for an injury, illness, or have a general health concern, the University Health Service can help.

Services include:

- Management and treatment of acute and chronic illnesses
- Assessment and management of musculoskeletal and other injuries, including suturing and wound care
- Assessment and advice for mental health and psychological problems
- Vaccinations
- Sexual health
- Women's health
- Referral for pathology testing and imaging
- Referral to specialists and allied health services
- Clinical psychologist services



Multifaith chaplaincy

Members of our chaplaincy come from a range of faiths including Christianity (various denominations), Islam, Buddhism, Hinduism and Judaism. They work with student faith organisations and societies to provide spiritual guidance and leadership to students.



Financial support

If you experience financial difficulties that impact on your studies, you may be able to apply for financial support. The University has a number of bursaries and interest-free loans to assist with essential study and living costs.

Moneysmart has free tools, tips and guidance on managing your money.



LGBTIQ+ – Pride Network

The University's Pride Network supports the inclusion of lesbian, gay, bisexual, transgender, intersex and queer (LGBTIQ+) members of our community.

OUT for Now is a website facilitated by Student Support Liaison Officers (SSLOs) from the Pride Network, for those seeking an online university community for LGBTIQ+ students. It showcases fun activities and events that strengthen the University's values in diversity and inclusion, provides the latest NSW public health information and several resources for our queer communities.



YOUR SAFETY

We're committed to providing a safe and supportive environment for all students.

COVID-19

Together, we can help stop the spread and stay safe and healthy. Understand the current status of the Australian Government's COVID-19 restrictions and latest safety advice, in your own language.

In an emergency

Dial triple zero (000) for emergency services (fire/ambulance/police). Calling the police is the quickest way to get help in an emergency.

On campus security

If you feel unsafe or are threatened on campus, you should call Protective Services (02 9351 3333). Put this number into your mobile to have it at hand.

Safety alerts

Sydney Uni Alert is an emergency notification system we use to help manage serious on-campus emergencies. If you're in an affected area, we'll send a direct alert message to your phone and University email with information and clear instructions to help ensure your safety.

Sexual misconduct

If you are in need of support regarding sexual misconduct or would like to discuss your options you can reach out to the Safer Communities Office by phone or email. The Safer Communities Office have staff who are experienced and specialised in working with survivors who have experienced sexual misconduct and domestic/family violence.

They can provide a safe, confidential space where you can be supported and ask any questions you may have. Mandarin speaking staff and interpreting services are available upon request.

You can report an incident to the University via our website.

You can also speak to NSW police about an incident of sexual assault or harassment.

Safer Communities Office:

Mon - Fri 8:30AM - 5:30 PM

Ph: +61 2 8627 6808

Email: safer-communities.officer@sydney.edu.au

Safer Communities Office

Your personal safety and recovery from any experienced trauma is our first priority.

Our **Student Liaison Officers** are specialist staff members with expertise in providing support to those that have experienced sexual assault, harassment, bullying, domestic/family violence and circumstances of modern slavery.

You can organise an appointment with a Student Liaison Officer to discuss what support you may need. They will also help you navigate the support services and reporting options available to you.

Student Liaison Officers are available from 8.30am-5.30pm, Monday to Friday. To organise an appointment:

- Call +61 2 8627 6808
- Email safer-communities.officer@sydney.edu.au

Foreign interference

The University is increasingly alert to the threat of foreign interference on campus, which can take the form of threats, intimidation, bullying and coercion. Such behaviours are at odds with the University's values and policies and have no place in a democratic society.

Making a complaint

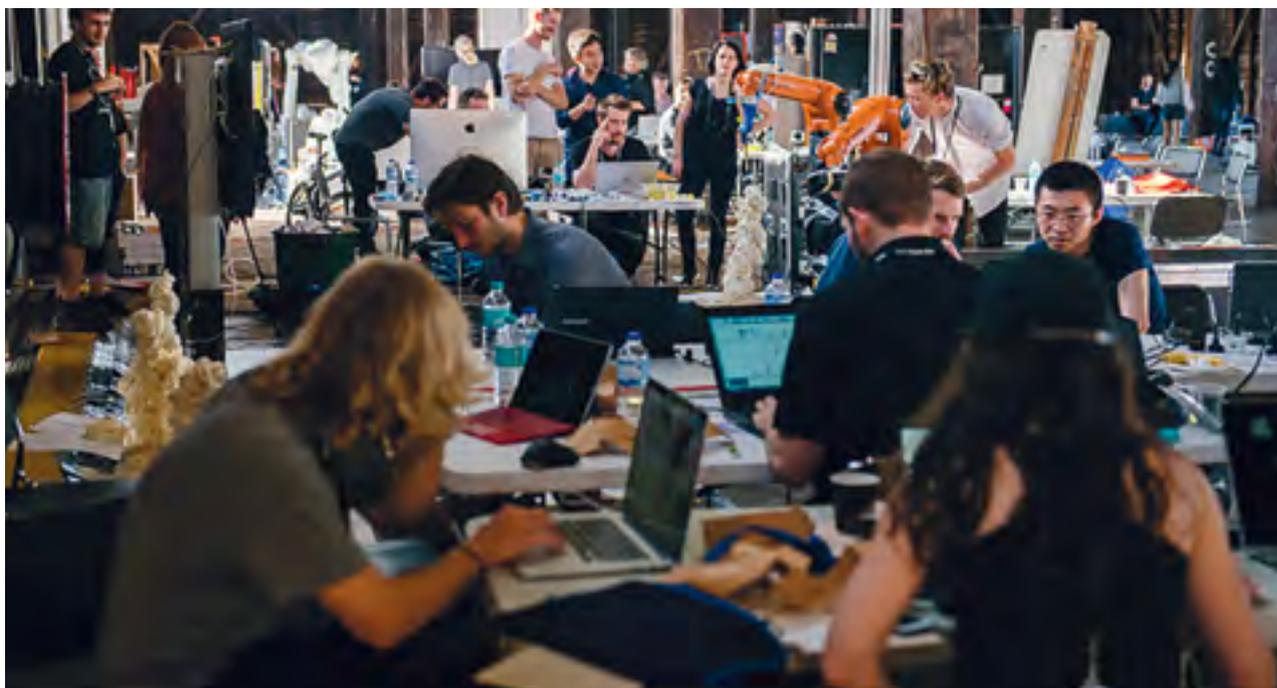
You can lodge a confidential formal complaint about matters regarding your student life through the University's student [Complaints portal](#). This could be something to do with your studies, student life, the University more generally, or the behaviour of a student or staff member.

If you would like to discuss lodging any form of complaint, you can email the **Student Affairs Unit** at studentaffairs@sydney.edu.au or call us on **1800 SYD HLP (1800 793 457)**, from 9am - 5pm, Monday to Friday (except on public holidays or during the University shutdown).

If your complaint is urgent or otherwise time sensitive, please make that very clear in your complaint. If you would prefer to have us call you back, you may request a call back using our [online form](#).

Staying safe online

In partnership with the Office of the eSafety Commissioner, Universities Australia has prepared a [Student Toolkit](#) to help you understand the types of online abuse you could encounter and how to take action to prevent and respond to online safety incidents. If you need assistance, you can also contact the Safer Communities Office.



KNOW YOUR RIGHTS AND RESPONSIBILITIES

You have the right to a safe and enjoyable experience while you're studying, as well as some responsibilities to uphold as a valued member of the University community.

Freedom of speech and academic freedom

The University is deeply committed to upholding freedom of speech and academic freedom, and to preventing adverse discrimination of any sort.

Knowledge is advanced by the airing and testing of ideas through academic research, scholarship and debate. In all our interactions, the University greatly values courage, civility and respect, and promotes a climate where people can disagree well.

Legal rights and support

Several [student organisations](#) at the University look out for you and represent your interests.

There are student representative organisations to support you with any academic issues, legal advice or support you require.

SRC and SUPRA

SRC and SUPRA are student-led organisations that provide free and confidential casework and legal services, independent of the University, as well as offering free social activities and student representation.

For undergraduate students:
[Student Representative Council \(SRC\)](#)

For postgraduate students:
[Sydney University Postgraduate Representative Association \(SUPRA\)](#)

Tenancy rights

[Renting](#) can be a little daunting, from looking at the location, cost and living conditions. It is important to ensure you [sign a lease](#), and that is correct under the NSW Tenancy legislation.

What's expected of you as a University of Sydney student?



Read the [Student Charter](#) to make sure you understand your responsibilities. You should also take some time to familiarise yourself with the [Charter of Freedom of Speech and Academic Freedom](#) and the [Bullying, Harassment and Discrimination Prevention Policy](#) which affirm the University's commitment to provide a safe and healthy environment for learning and working.

Work rights

- If you'll be working alongside your studies, [you have rights](#) relating to minimum wages, work conditions and your treatment at work.
- There are [protections in place in Australia](#) against wage theft, underpayment and deceptive recruitment practices, as well as forms of exploitation and [modern slavery](#) that can be experienced by students including debt bondage, forced labour and forced marriage.
- All students have access to, and are strongly encouraged to complete, [Anti-Slavery Awareness training](#), which will appear in Canvas once you have enrolled.

Consumer rights

Whether you are buying a car or signing up to a mobile phone contract, [you have consumer rights](#).

MY CHECKLIST

Getting set up

- Activate your UniKey and Okta
- Log in to your systems including: Sydney Student, MyUni and Canvas
- Visit your course planning webpage
- Read your online handbook for specific course requirements
- Find out when to enrol and start the enrolment process
- Plan your arrival to Sydney
- Check your housing options
- Access your unit of study outline
- Access the Getting Started Modules

Student life

- Find out when your Welcome Week events are on and register
- Find out how to join your Faculty's peer mentoring program
- Become a member of the USU
- Explore the club and societies that interest you

Studying at the University

- Explore Learning Hub workshops
- Explore Library workshops
- Connect with our Careers Centre
- Check out the Innovation Hub to build your entrepreneurial skills

Wellbeing at University

- Learn about your consumer rights, work rights and legal rights
- Download the Universities Australia Student Toolkit to find out how you can stay safe online
- Read and follow the University's Student Charter

MY GLOSSARY

Credit for previous study

The recognition of previous studies, either at the University of Sydney or another institution that can be granted as specific or non-specific credit towards your current course. Credit for previous study is also called 'advanced standing' or 'transfer credit'.

Credit point

A credit point is the value that each unit of study (single subject) contributes towards the completion requirements for your course. Most units of study are worth six credit points.

Honours

Some degrees may be completed with honours. Honours differs depending on the degree, and usually involves: the completion of a large project and some advanced level coursework, additional work in the later years of the course, or high-level achievement over all years of the course.

Major

A field of study which will be the main part of your degree. Requirements for majors are outlined in your handbook.

Semester

A semester is the academic teaching period and is about 16 weeks in duration. There are two semesters each year and they usually run from late February to June, and August to November, although this is subject to change.

Session

Units of study are run during a set period of time known as a session. Sessions often relate to semesters, but can vary in length. For example, intensive sessions are when units are delivered in intensive mode over a shorter time period.

Unit of study (UoS)

An individual subject that you study as part of your degree.

UniKey

A unique electronic ID provided to you after you enrol. Your UniKey gives you access to a range of University resources and systems such as your University student email account, online learning systems, library borrowing, printing and more.





SYDNEY.EDU.AU

sydney.edu.au/contact-us
1800 SYD UNI (1800 793 864)
+61 2 8627 0010 (outside Australia)



Facebook: /sydneyuni
Twitter: @sydney_uni
Instagram: @sydney_uni
YouTube: @sydney_uni
TikTok: @sydney_uni

CRICOS 00026A

Produced by the University of Sydney, December 2022. The University reserves the right to make alterations to any information contained within this publication without notice.