







### Acknowledgement of Country

The University of Sydney's campuses and facilities sit on the ancestral lands of many of Australia's First Peoples, who have for thousands of generations exchanged knowledge for the benefit of all. These include the Gadigal, Gamaraygal, Dharug, Wangal, Tharawal, Deerabbin, Darkinyung, Guringgai, Gamilaraay, Barkindji, Bundjalung, Wiradjuri, Wiljali, Ngunawal, Gureng Gureng and Gagudju Peoples.

Respectfully acknowledging the ancient learning cultures and traditions of Aboriginal and Torres Strait Islander peoples, the University of Sydney declares its commitment to the continuation of this sharing through the agency of our work.

There is no part of Australia where we work that has not been loved, nourished and cared for since the beginning of time.



# *Welcome to Digital Sydney*

Digital Sydney is our plan to make life at the University easier by creating seamless, inclusive and user-focused digital experiences. By uplifting our digital capability, Digital Sydney will simplify everyday experiences, enhance our education and research, and create a more connected experience for our students, staff, alumni and partners.

## Why we need Digital Sydney

### **Modernising to lead**

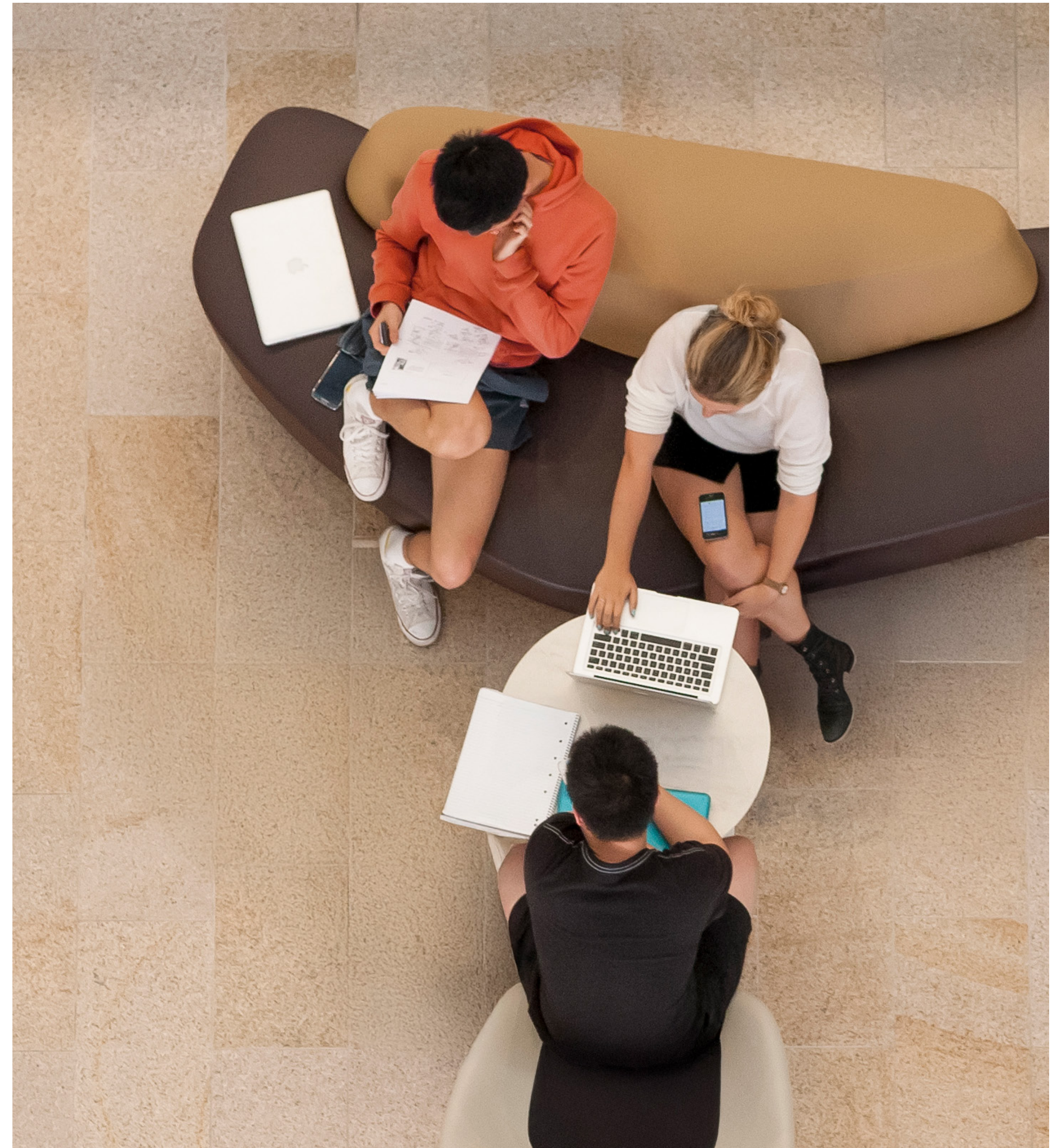
- As a Group of Eight university, we are committed to ensuring our digital systems reflect our leadership in education and research.
- To support our staff and students in achieving excellence, we are enhancing technology and digital experiences to be seamless, personalised, and intuitive.

### **A unified vision**

- Creating a consistent and connected experience across the University requires a shared approach to digital transformation.
- By working together, we can amplify our progress and deliver greater impact for our community.

### **Achieving our *Sydney in 2032* aspirations**

- *Sydney in 2032* is the University's strategic vision to be recognised for the transformative impact of our world-class research and teaching, and the pride we inspire across our city, state, and nation.
- Digital Sydney plays a critical role in achieving the aspirations set in the strategy by supporting innovation, connection, and excellence across all areas of the University.





# *Our Vision*

## Sydney in 2032 set four aspirations for the University:

- Our student-focused education is transformational.
- Our community thrives through diversity.
- Our research is excellent, tackles the greatest challenges and contributes to the common good.
- A better place to work, and a place that works better.

## Digital Sydney responds to these aspirations with our vision to:

- **Support transformational education:** Empowering our students through dynamic, digitally enabled learning and support, from application to graduation and beyond.
- **Enable world-class research:** Accelerating and amplifying our discoveries with powerful tools across the research journey.
- **Simplify how we work:** Freeing up time for high-impact work.
- **Strengthen equity, accessibility and inclusion:** Embedding these principles in every Digital Sydney project, product and foundational capability.

Digital Sydney is underpinned by a commitment to Aboriginal and Torres Strait Islander peoples – their sovereignty, knowledge systems, and custodianship of Country. We acknowledge this strategy must be grounded in Indigenous self-determination, cultural and data sovereignty, and the rights inherent in Indigenous Cultural and Intellectual Property (ICIP).





# Digital Sydney – on a page

Digital Sydney will harness digital technologies and ways of working to create a more agile and responsive institution, capable of adapting to the demands of a dynamic educational and research environment. **The key focus areas are:**



## Our student-focused education is transformational

Ensure every student experiences a connected and personalised education journey, supported by digital tools that encourage learning, growth, and success.



## Our research is excellent

Foster a world-leading research environment that drives discovery and innovation through cutting-edge infrastructure, trusted data, and effortless collaboration.



## A better place to work, and a place that works better

Build a workplace where digital systems anticipate needs, remove friction, and empower our staff to focus on what matters most.



## Our community thrives through diversity

Embed inclusion in all digital experiences, ensuring every member of our community has equitable opportunity to participate, contribute and thrive.

By making best use of innovative technology, digital tools and artificial intelligence, we will empower all members of our community to excel and adapt to an evolving world

Secure, scalable, integrated technology

A contemporary digital approach

Digital leadership and culture

Ensure robust cybersecurity and data governance for secure, compliant digital transformation.



# Support transformational education

Empowering students with dynamic, digitally enabled learning and support.

## What you can expect:

- **Digital-first, personalised integrated user experience:** Making the journey from application to alumni easier with a personalised, integrated user experience.
- **Cutting-edge learning:** Transforming the way we teach with an advanced suite of AI-powered tools, collaborative platforms, and interactive resources.
- **Better support:** Leveraging data, automation and AI to anticipate needs, remove barriers, and boost student outcomes.
- **Clear career pathways:** Equipping students with tools to track academic progress and explore career paths, and enabling better connections with mentors, employers and our alumni community.





# Enable world-class research

Accelerating and amplifying our discoveries with powerful tools across the research journey.

## What you can expect:

- **Advanced tools:** Introducing secure, high-performance platforms to enable collaboration and discovery.
- **Faster discoveries:** Streamlining the research journey through automation and better management of research data.
- **Greater impact:** Boosting the visibility and impact of our research with powerful tools for commercialisation, collaboration and communication.
- **Training and support:** Empowering researchers to uplift their skills and thrive in a digital-first research environment.





# Simplify how we work

Freeing up your time for high-impact work.

## What you can expect:

- **Less busy work:** Making everyday tasks easier and cutting administrative load with improved automation, intuitive processes, intelligent systems and digital tools.
- **Cultural transformation:** Embedding a collaborative digital operating model that fosters a culture of continuous improvement and builds our digital skills and capabilities.
- **Strong digital foundations:** Laying the groundwork for a successful digital transformation with modular, secure platforms, and reliable data.
- **Find what you need when you need it:** Simplifying the way we organise, share and access knowledge.





# Strengthen equity, accessibility and inclusion

Embedding these principles in every Digital Sydney project, product and foundational capability.

## What you can expect:

- **Respect, recognition and representation for our Indigenous community:** Creating culturally safe spaces, tailored programs, and meaningful partnerships that honour Indigenous knowledge, perspectives, and leadership.
- **Universal accessibility:** Providing all students and staff with seamless and equitable access to learning and teaching resources.
- **Supporting our students from the start:** Engaging prospective students early by offering inclusive guidance and accessible support resources to help them make informed choices.
- **Accessible academic journeys:** Delivering support resources that are fit-for-purpose and readily available, allowing all students to thrive academically and socially.
- **A diverse and empowered staff community:** Promoting equity through accessible systems, equal opportunities and inclusive career development.
- **Lifelong connection:** Creating inclusive digital experiences that foster meaningful engagement with our alumni community through community building, mentorship and lifelong learning opportunities





# The building blocks of Digital Sydney

Critical enablers to help us deliver better digital experiences across the University



## Digital leadership and culture

**Creating a culture that fosters innovation, collaboration and digital confidence.**

- Digital leadership that offers a clear vision for digital transformation, ensures digital initiatives align with University objectives, and champions a culture of innovation and continuous improvement.
- Promoting cross-functional collaboration to integrate work, share knowledge, and deliver joint outcomes.
- Investing in our community's digital skills, literacy and resilience through training and support.



## Secure, scalable, integrated technology

**Building contemporary, secure and flexible systems that work together.**

- Flexible, compliant and reliable technology and tools.
- A digital ecosystem that's easy to upgrade and scale.
- Secure, high-quality and reliable data management for better decision-making and overall institutional effectiveness.
- A single digital identity for all users to improve security, streamline access management, and enhance the user experience.



## A contemporary digital approach

**Changing how we work to deliver faster, smarter and more collaboratively.**

- A culture of collaborative change, continuous improvement and cross-functional accountability.
- Fit-for-purpose technology guardrails, risk management and governance.
- Skilled digital teams to deliver our vision.

We are committed to safeguarding our people, data, and ideas through robust, community-focused cybersecurity measures. By prioritising resilience, efficient risk management, and the strategic use of data and insights, we enable safe, informed, and future-focused decisions that empower the University to thrive in a dynamic digital landscape.



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