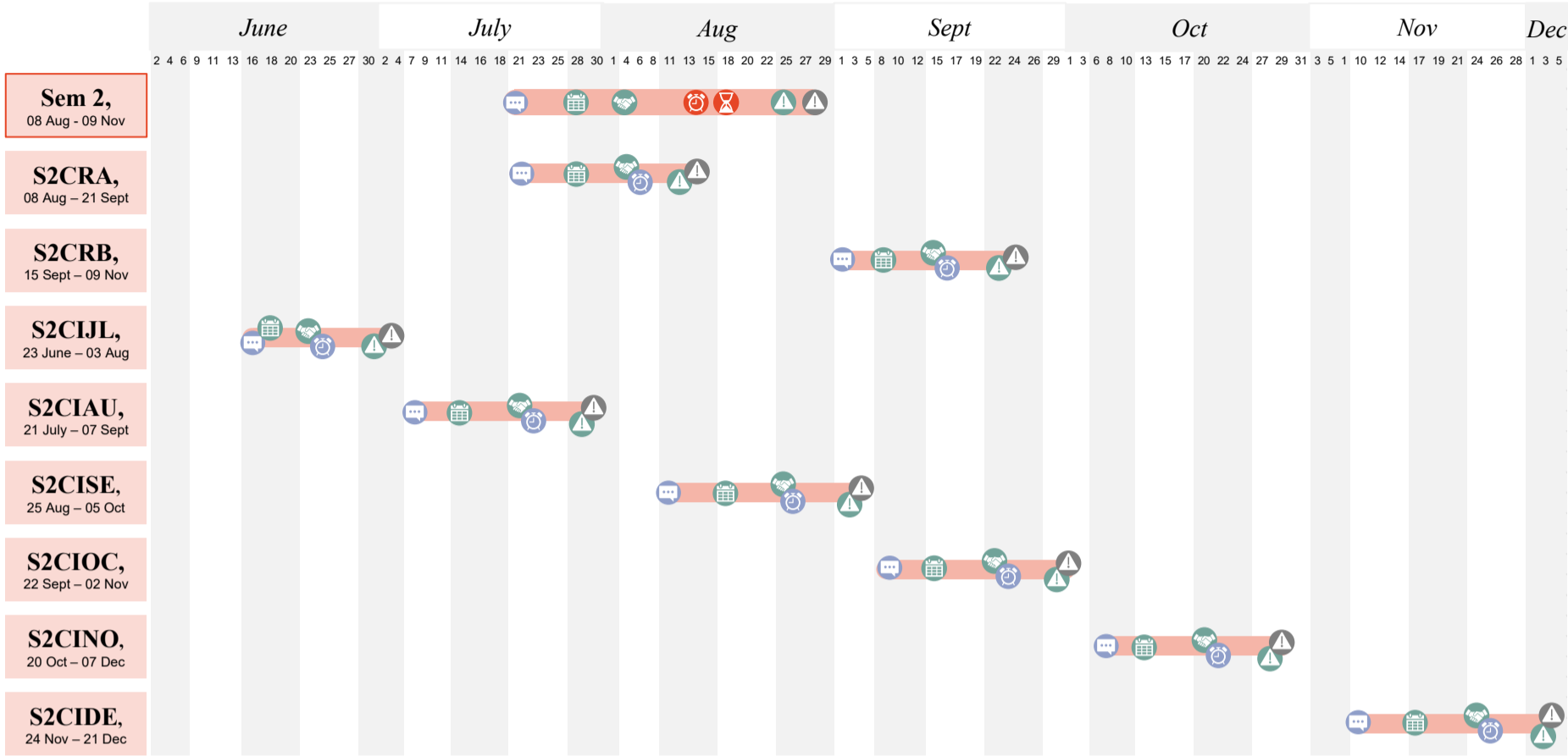


Support for Students

Communications activities

Note: The below dates apply to Teaching Period 2 coursework sessions. This includes Semester 2 and Intensives taking place from September – December.



Semester 2

Communication	Channel	Wk	Date	Time	Sender	Audience	Text
UoS exemption requests	Email	Wk -2	Mon 21 July	By 5 PM	Student Success team	Faculty Contacts	Supplied by Student Success team
Reminder on options for consultations	Email	Wk 0	Mon 28 July	By 5 PM	Student Success team	UoSC and Faculty	Reminder on options for S2C consultations
Welcome email 1. New students 2. Repeating students for selected units	SRES email	Wk 1	Mon 4 Aug	By 5 PM	UoSC	Students	[UoSC action required] SRES email (supplied from EI)
EI Reminder: Canvas engagement: No login	SRES email	Wk 2	Thurs 14 Aug	By 5 PM	UoSC	Students	SRES email (supplied from EI)
Late Enrolment (LDA) Student enrolls between Canvas engagement trigger and LDA deadline (i.e. between 5pm Wednesday and 5pm Friday Week 2)	Email sent from Student Portal	Wk 3	Mon 18 Aug	By 5 PM	Portal Team	Students	Text supplied to Student Portal team
EFT: non-attempt	SRES email	Wk 4	Mon 25 Aug	By 5 PM	UoSC	Students	[UoSC action required] SRES email (supplied from EI)
EFT: unsatisfactory	SRES email	Wk 4	Thu 28 Aug	By 5 PM	UoSC	Students	[UoSC action required] SRES email (supplied from EI)

Intensives

Communication	Channel	S2CRA	S2CRB	July	Aug	Sept	Oct	Nov	Dec	Time	Sender	Audience	Text
UoS exemption requests	Email	Mon 21 Jul	Mon 01 Spt	Mon 16 June	Mon 07 Jul	Mon 11 Aug	Mon 08 Sep	Tues 07 Oct	Mon 10 Nov	By 5 PM	Student Success team	Faculty Contacts	Supplied by Student Success team
Reminder on options for consultations	Email	Mon 28 Jul	Mon 08 Sept	Wed 18 June	Mon 14 Jul	Mon 18 Aug	Mon 15 Sept	Mon 13 Oct	Mon 17 Nov	By 5 PM	Student Success team	UoSC and Faculty	Reminder on S2 consultation options
Welcome email 1. New students 2. Repeating students for selected units	SRES email	Mon 04 Aug	Mon 15 Sept	Mon 23 June	Mon 21 Jul	Mon 25 Aug	Mon 22 Sep	Mon 20 Oct	Mon 24 Nov	By 5 PM	UoSC	Students	[UoSC action required] SRES email (supplied from EI)
Canvas engagement: No login	SRES email	Tues 05 Aug	Tues 16 Sept	Tues 24 June	Tues 22 Jul	Tues 26 Aug	Tues 23 Sep	Tues 21 Oct	Tues 25 Nov	By 5 PM	UoSC	Students	[UoSC action required] SRES email (supplied from EI)
EFT: non-attempt	SRES email	Tues 12 Aug	Tues 23 Sept	Tues 01 July	Tues 29 Jul	Tues 02 Sep	Tues 30 Sep	Tues 28 Oct	Tues 02 Dec	By 5 PM	UoSC	Students	[UoSC action required] SRES email (supplied from EI)
EFT: unsatisfactory	SRES email	Wed 13 Aug	Wed 24 Sept	Wed 02 July	Wed 30 Jul	Wed 03 Sep	Wed 01 Oct	Wed 29 Oct	Wed 03 Dec	By 5 PM	UoSC	Students	[UoSC action required] SRES email (supplied from EI)