

## TRAVEL INSURANCE

The University maintains a world-wide travel insurance program for all staff, students and volunteers who travel on behalf of the University on pre-approved University business (as per the University's Travel Policy).

**Please Note: the maximum duration of any one trip covered by the policy is 365 days.**

**There is an insurance excess of \$3,000 on "all travel claims" except for claims relating to Overseas Medical & Additional Expenses (including medical evacuation & repatriation in the event of an injury, illness or death) and Hospital cover.**

Name of Insurance Company	AIG Australia Limited
<b>Policy Number</b>	<b>2200103398</b>
Address	19/2 Park Street, Sydney NSW 2000
<b>International SOS</b>	<b>+61 2 9372 2468 (Reverse charge)</b>
Period of coverage	31 October 2025 – 31 October 2026
Overseas Medical & Additional Expenses (including medical evacuation & repatriation in the event of an injury, illness or death) and Hospital cover	Unlimited
Political Evacuation	\$50,000
Cancellation & Curtailment Expenses (in event of serious illness or injury of a close relative)	Included in Loss of Deposits
Loss of Deposits due to unforeseen circumstances	\$100,000
Personal Liability	\$10m per occurrence

In the event of a medical emergency or if you require assistance in relation to this insurance coverage, please contact the local telephone operator and ask for a reverse charge call to **International SOS on +61 2 9372 2468**. This number can be called from anywhere in the world, 24 hours a day. The travel insurance policy should only be used whilst on **pre-approved University business travel**.

The University has engaged Aon Risk Services to provide broker services and assist with general insurance related enquiries.

- For general travel insurance and claim enquiries, please email [USYD.Assistance.Inbox@aon.com](mailto:USYD.Assistance.Inbox@aon.com)
- For emergency-related enquiries, please contact International SOS on +61 2 9372 2468 (reverse charge)

*Please note all insurance cover referred to in this advice or any attachment is subject to the terms, conditions, limitations and exclusions contained in the relevant policy wording.*