

TRAVEL INSURANCE

The University maintains a world-wide travel insurance program for all staff, students and volunteers who travel on behalf of the University on pre-approved University business (as per the University's Travel Policy).

Please Note: the maximum duration of any one trip covered by the policy is 365 days.

There is an insurance excess of \$3,000 on "all travel claims" except for claims relating to Overseas Medical & Additional Expenses (including medical evacuation & repatriation in the event of an injury, illness or death) and Hospital cover.

Name of Insurance Company	AIG Australia Limited
Policy Number	2200103398
Address	19/2 Park Street, Sydney NSW 2000
International SOS	+61 2 9372 2468 (Reverse charge)
Period of coverage	31 October 2024 – 31 October 2025
Overseas Medical & Additional Expenses (including medical evacuation & repatriation in the event of an injury, illness or death) and Hospital cover	Unlimited
Political Evacuation	\$50,000
Cancellation & Curtailment Expenses (in event of serious illness or injury of a close relative)	\$100,000
Loss of Deposits due to unforeseen circumstances	Included in Cancellation & Curtailment Expenses above
Personal Liability	\$10m per occurrence

In the event of a medical emergency or if you require assistance in relation to this insurance coverage, please contact the local telephone operator and ask for a reverse charge call to **International SOS on +61 2 9372 2468**. This number can be called from anywhere in the world, 24 hours a day. The travel insurance policy should only be used whilst on **pre-approved University business travel**.

The University has engaged Aon Risk Services to provide broker services and assist with general insurance related enquiries.

- For general travel insurance and claim enquiries, please email USYD.Assistance.Inbox@aon.com
- For emergency-related enquiries, please contact International SOS on +61 2 9372 2468 (reverse charge)

Please note all insurance cover referred to in this advice or any attachment is subject to the terms, conditions, limitations and exclusions contained in the relevant policy wording.