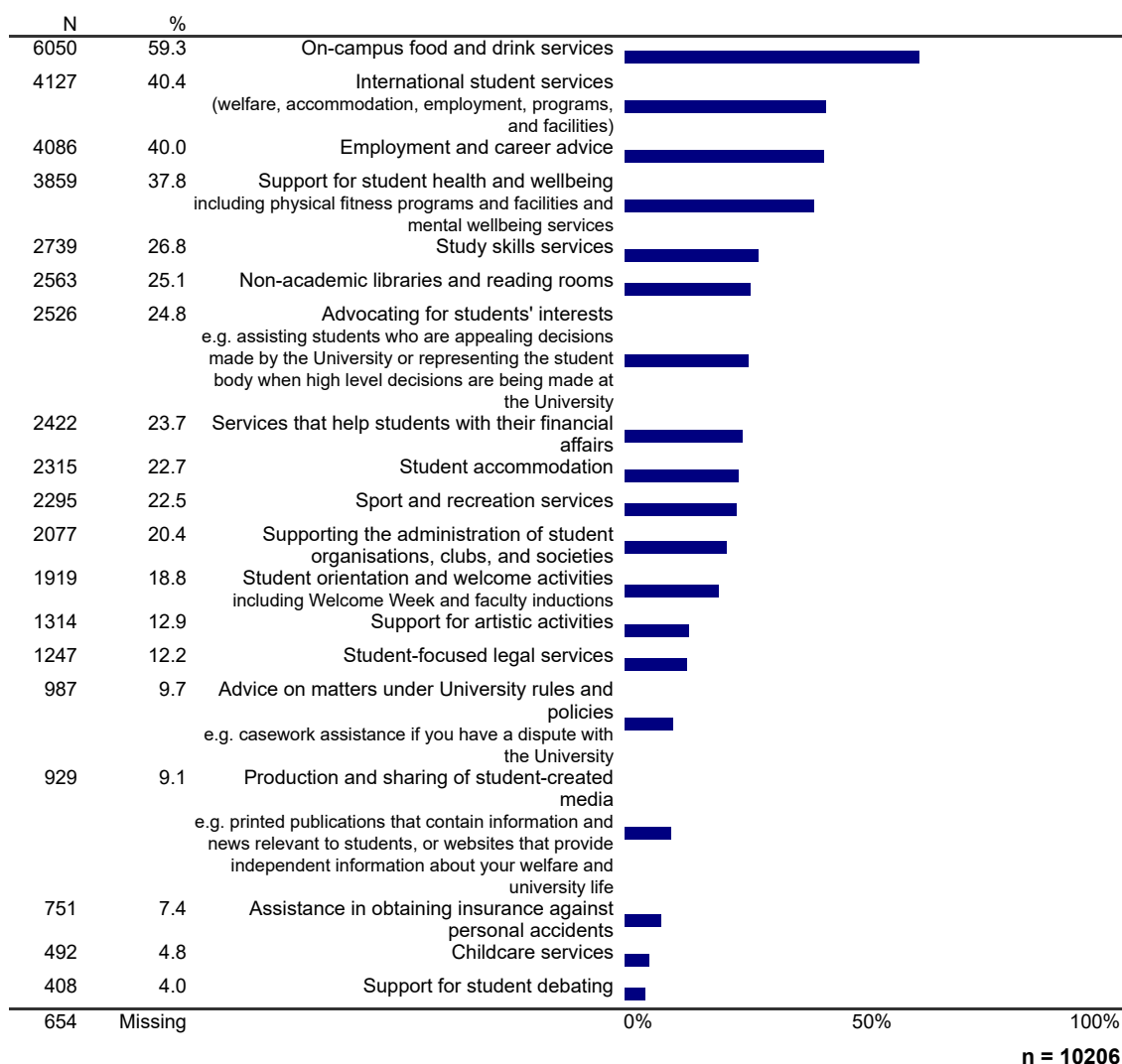


Student Services and Amenities Fee

n enrolled response
10860 75023 14%

1

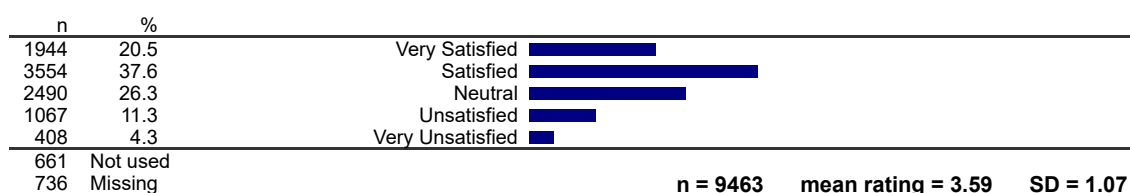
To help inform the distribution of SSAF funding for next year, please select the top 5 services and amenities that you would like to see funding directed to:



2

Based on your experience this year, how satisfied have you been with the following services and amenities (including via a student organisation):

On-campus food and drink services



Sport and recreation facilities

n	%		
1708	22.3	Very Satisfied	
2689	35.1	Satisfied	
2617	34.2	Neutral	
432	5.6	Unsatisfied	
205	2.7	Very Unsatisfied	
2406	Not used		
803	Missing		

n = 7651 mean rating = 3.69 SD = 0.97

Support for participation sports programs, diversity sports programs, and participation sports competitions

n	%		
1618	23.1	Very Satisfied	
2315	33.0	Satisfied	
2501	35.7	Neutral	
389	5.6	Unsatisfied	
182	2.6	Very Unsatisfied	
2954	Not used		
901	Missing		

n = 7005 mean rating = 3.68 SD = 0.97

Support for sporting clubs that represent the University

n	%		
1594	23.3	Very Satisfied	
2289	33.4	Satisfied	
2460	35.9	Neutral	
339	4.9	Unsatisfied	
171	2.5	Very Unsatisfied	
3056	Not used		
951	Missing		

n = 6853 mean rating = 3.7 SD = 0.96

Support for student organisations, clubs, and societies

n	%		
1855	22.8	Very Satisfied	
3341	41.1	Satisfied	
2359	29.0	Neutral	
412	5.1	Unsatisfied	
171	2.1	Very Unsatisfied	
1744	Not used		
978	Missing		

n = 8138 mean rating = 3.77 SD = 0.93

Childcare services

n	%		
1253	22.3	Very Satisfied	
1380	24.6	Satisfied	
2645	47.1	Neutral	
206	3.7	Unsatisfied	
127	2.3	Very Unsatisfied	
4250	Not used		
999	Missing		

n = 5611 mean rating = 3.61 SD = 0.95

Support for student health or wellbeing

n	%		
1737	23.8	Very Satisfied	
2716	37.2	Satisfied	
2194	30.1	Neutral	
482	6.6	Unsatisfied	
171	2.3	Very Unsatisfied	
2527	Not used		
1033	Missing		

n = 7300 mean rating = 3.74 SD = 0.97

Student accommodation

n	%		
1297	21.6	Very Satisfied	
1397	23.2	Satisfied	
2289	38.1	Neutral	
598	10.0	Unsatisfied	
429	7.1	Very Unsatisfied	
3809	Not used		
1041	Missing		

n = 6010 mean rating = 3.42 SD = 1.14

Support for student debating

n	%		
1297	22.9	Very Satisfied	
1487	26.3	Satisfied	
2597	45.9	Neutral	
184	3.2	Unsatisfied	
99	1.7	Very Unsatisfied	
4116	Not used		
1080	Missing		
n = 5664 mean rating = 3.65 SD = 0.92			

Non-academic libraries and reading rooms

n	%		
1994	24.4	Very Satisfied	
3024	37.0	Satisfied	
2226	27.2	Neutral	
732	9.0	Unsatisfied	
199	2.4	Very Unsatisfied	
1604	Not used		
1081	Missing		
n = 8175 mean rating = 3.72 SD = 1.01			

Support for artistic activities

n	%		
1494	23.5	Very Satisfied	
2022	31.9	Satisfied	
2352	37.1	Neutral	
346	5.5	Unsatisfied	
134	2.1	Very Unsatisfied	
3403	Not used		
1109	Missing		
n = 6348 mean rating = 3.69 SD = 0.96			

Support for the production and sharing of student-created media

n	%		
1628	24.6	Very Satisfied	
2342	35.4	Satisfied	
2273	34.4	Neutral	
249	3.8	Unsatisfied	
122	1.8	Very Unsatisfied	
3106	Not used		
1140	Missing		
n = 6614 mean rating = 3.77 SD = 0.92			

3

Based on your experience this year, how satisfied have you been with the following information or advice-based services available at the University (including via a student organisation):

Student-focused legal services

n	%		
1405	24.7	Very Satisfied	
1683	29.6	Satisfied	
2318	40.8	Neutral	
177	3.1	Unsatisfied	
102	1.8	Very Unsatisfied	
3752	Not used		
1423	Missing		
n = 5685 mean rating = 3.72 SD = 0.93			

Employment and career advice

n	%		
1511	21.5	Very Satisfied	
2449	34.8	Satisfied	
2285	32.5	Neutral	
585	8.3	Unsatisfied	
206	2.9	Very Unsatisfied	
2363	Not used		
1461	Missing		
n = 7036 mean rating = 3.64 SD = 1.00			

Services that help students with their financial affairs

n	%		
1373	22.7	Very Satisfied	
1725	28.5	Satisfied	
2279	37.7	Neutral	
472	7.8	Unsatisfied	
204	3.4	Very Unsatisfied	
3355	Not used		
1452	Missing		

n = 6053 mean rating = 3.59 SD = 1.03

Services that help students obtain insurance against personal accidents

n	%		
1310	23.8	Very Satisfied	
1581	28.7	Satisfied	
2284	41.5	Neutral	
217	3.9	Unsatisfied	
117	2.1	Very Unsatisfied	
3874	Not used		
1477	Missing		

n = 5509 mean rating = 3.68 SD = 0.95

Services that help students develop their study skills

n	%		
1601	22.9	Very Satisfied	
2700	38.6	Satisfied	
2167	31.0	Neutral	
380	5.4	Unsatisfied	
152	2.2	Very Unsatisfied	
2388	Not used		
1472	Missing		

n = 7000 mean rating = 3.75 SD = 0.94

Advice on matters relating to the University's rules or policies

n	%		
1540	23.4	Very Satisfied	
2311	35.2	Satisfied	
2258	34.3	Neutral	
320	4.9	Unsatisfied	
145	2.2	Very Unsatisfied	
2787	Not used		
1499	Missing		

n = 6574 mean rating = 3.73 SD = 0.95

Assistance in advocating students' interests in matters arising under the University's rules or policies

n	%		
1496	23.9	Very Satisfied	
2078	33.3	Satisfied	
2223	35.6	Neutral	
285	4.6	Unsatisfied	
166	2.7	Very Unsatisfied	
3095	Not used		
1517	Missing		

n = 6248 mean rating = 3.71 SD = 0.97

Information to help students transition to the University

n	%		
1635	23.2	Very Satisfied	
2544	36.0	Satisfied	
2228	31.6	Neutral	
470	6.7	Unsatisfied	
180	2.6	Very Unsatisfied	
2291	Not used		
1512	Missing		

n = 7057 mean rating = 3.71 SD = 0.98

Services, programs, and facilities to help meet the specific needs of international students

n	%		
1526	23.4	Very Satisfied	
2123	32.5	Satisfied	
2240	34.3	Neutral	
420	6.4	Unsatisfied	
223	3.4	Very Unsatisfied	
2789	Not used		
1539	Missing		

n = 6532 mean rating = 3.66 SD = 1.01

4 How well do you understand the purpose of the SSAF?

n	%		
1272	13.7	Very well	
2039	22.0	Quite well	
2923	31.6	Somewhat	
1496	16.2	A little	
1533	16.5	Not at all	
1597	Missing		

n = 9263 mean rating = 3 SD = 1.26

5 How well do you understand where SSAF funds are spent?

n	%		
1118	12.1	Very well	
1500	16.2	Quite well	
2467	26.7	Somewhat	
1619	17.5	A little	
2536	27.4	Not at all	
1620	Missing		

n = 9240 mean rating = 2.68 SD = 1.35