



THE UNIVERSITY OF
SYDNEY

Student Services and Amenities Fee (SSAF) Student Survey 2024

Results

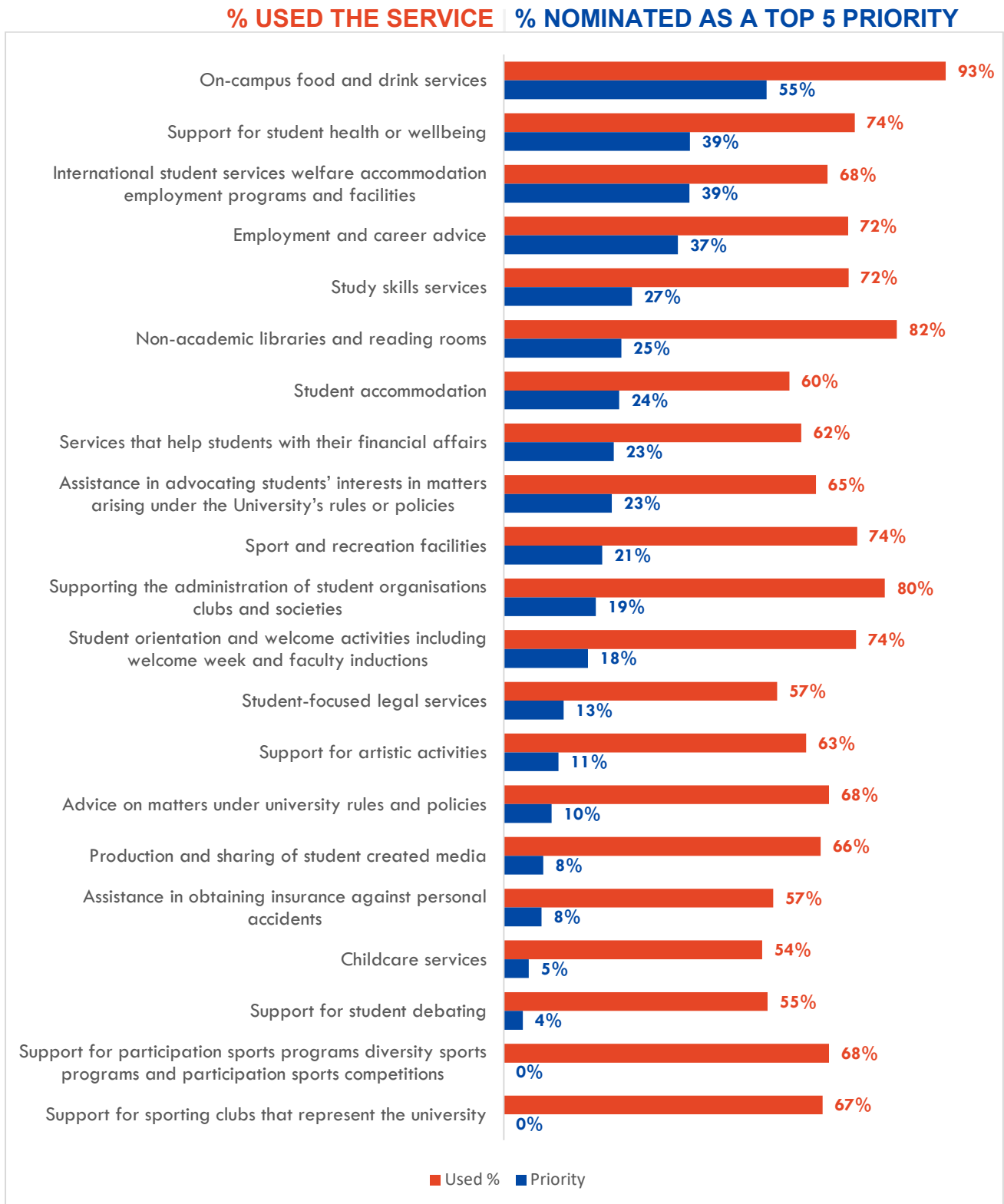
DVC Education Portfolio

STUDENT USE OF ON-CAMPUS SERVICES AND PRIORITY RANKING

(SSAF survey; 9076 respondents; values are % of respondents)

Services are listed in descending order by % of students who nominated them as a top-5 priority

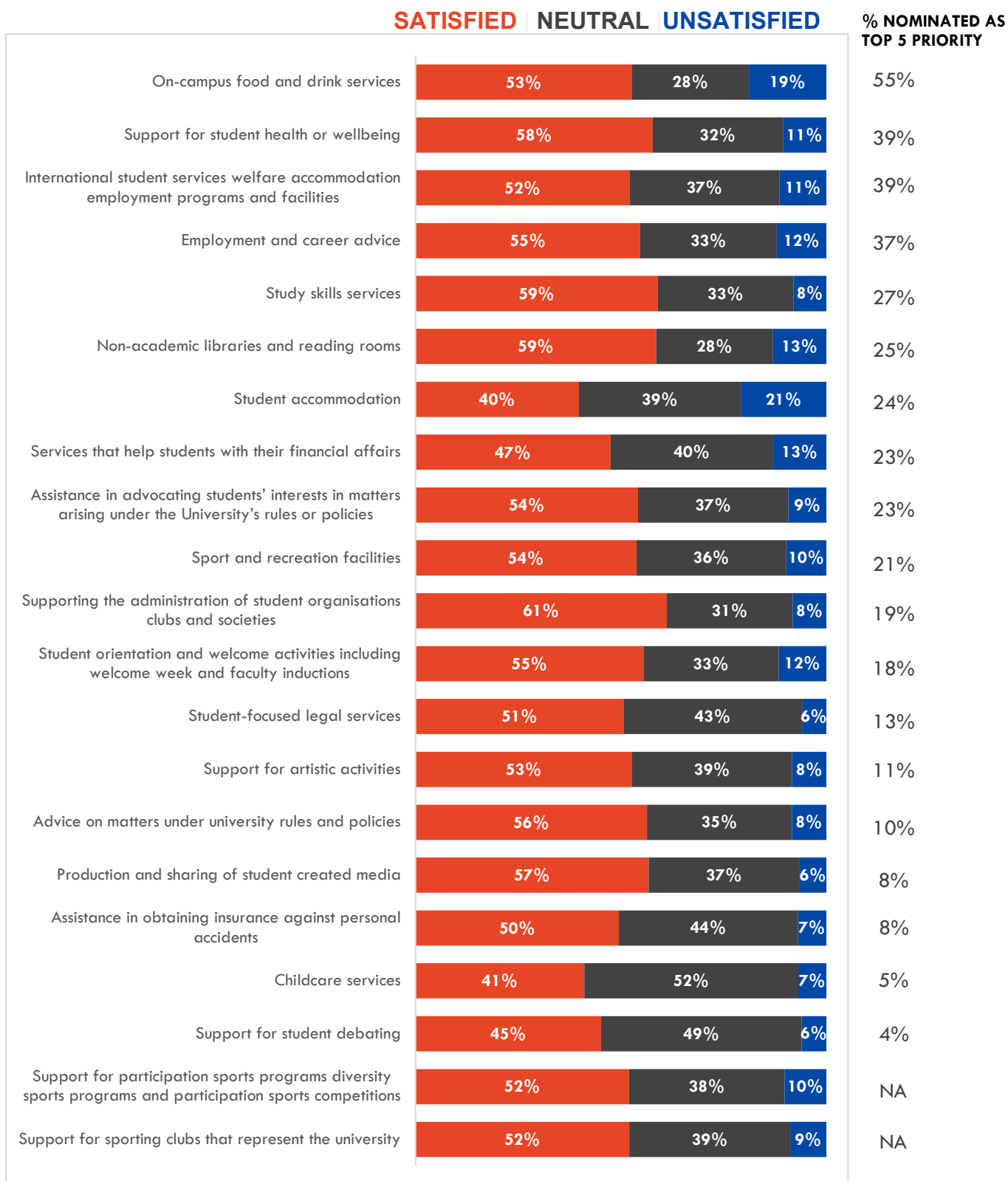
NOTE: The services support for participation sports programs diversity sports programs and participation sports competition and support for sporting clubs that represent the university were not listed as options in the prioritisation question



STUDENT SATISFACTION WITH ON-CAMPUS SERVICES

(SSAF survey; 9076 respondents; values are % of respondents)

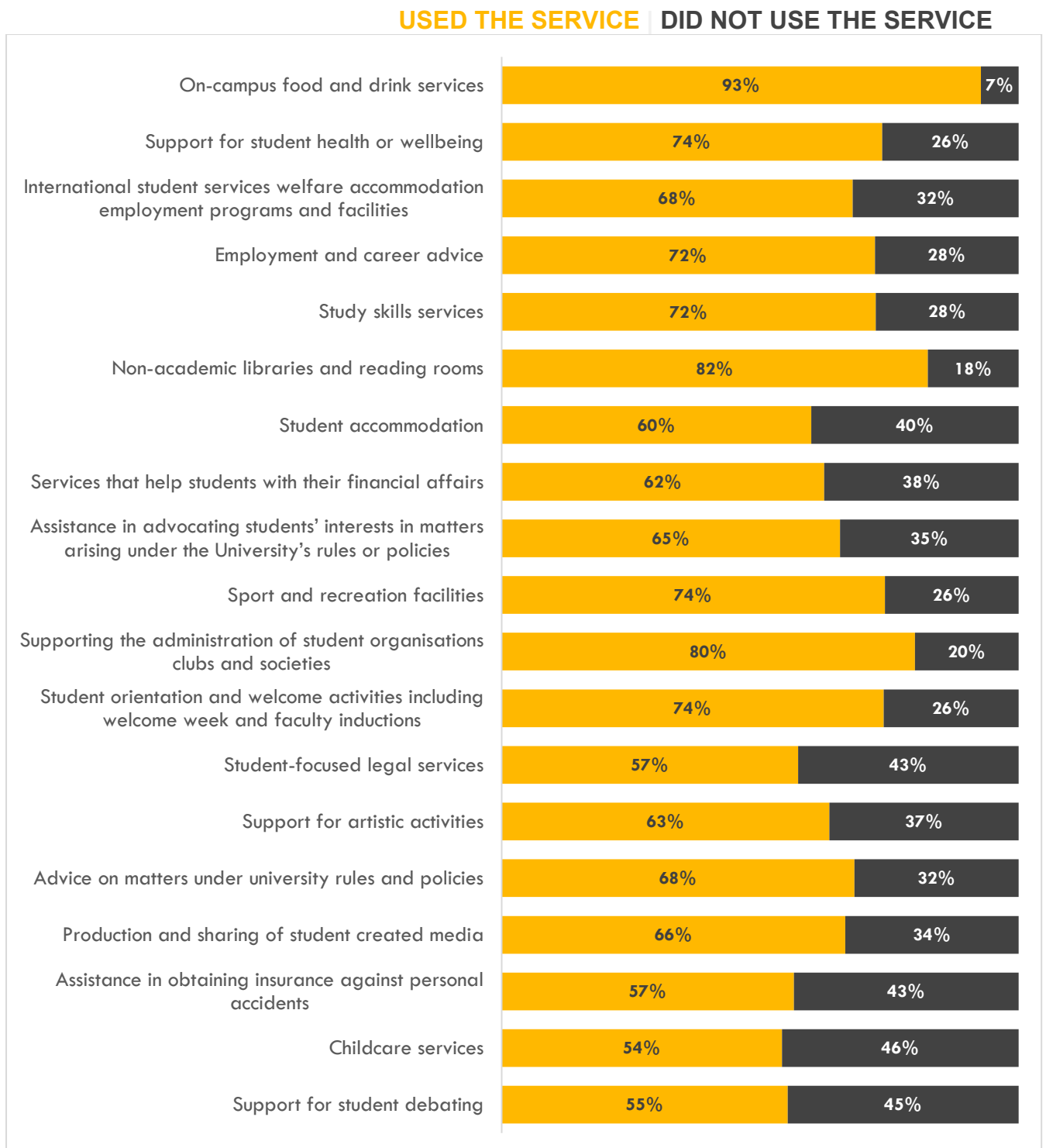
Services are listed in descending order by % of students who nominated them as a top-5 priority



STUDENT USE OF ON-CAMPUS SERVICES

(SSAF survey; 9076 respondents; values are % of respondents)

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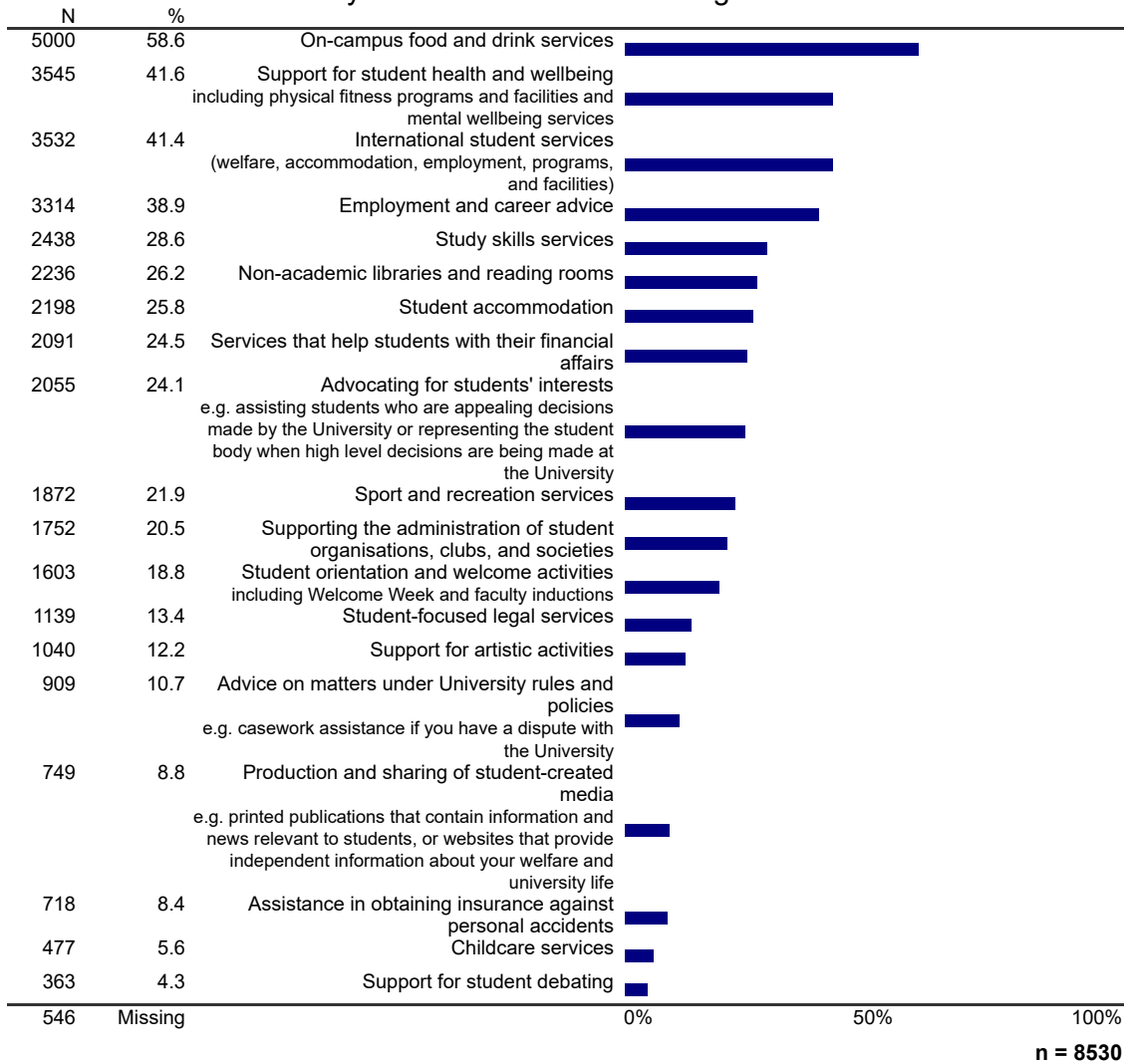




Student Services and Amenities Fee

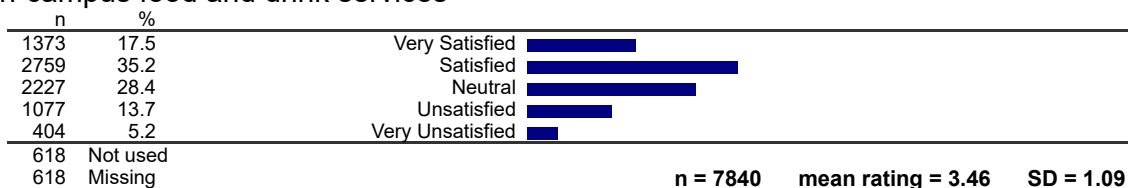
n enrolled response
9076 70000 13%

1 To help inform the distribution of SSAF funding for next year, please select the top 5 services and amenities that you would like to see funding directed to:








2 Based on your experience this year, how satisfied have you been with the following services and amenities (including via a student organisation):

On-campus food and drink services








Sport and recreation facilities

n	%		
1229	19.7	Very Satisfied	
2125	34.1	Satisfied	
2275	36.5	Neutral	
422	6.8	Unsatisfied	
186	3.0	Very Unsatisfied	
2179	Not used		
660	Missing		






n = 6237 mean rating = 3.61 SD = 0.97

Support for participation sports programs, diversity sports programs, and participation sports competitions

n	%		
1070	19.5	Very Satisfied	
1782	32.5	Satisfied	
2079	37.9	Neutral	
377	6.9	Unsatisfied	
180	3.3	Very Unsatisfied	
2557	Not used		
1031	Missing		






n = 5488 mean rating = 3.58 SD = 0.98

Support for sporting clubs that represent the University

n	%		
1044	19.5	Very Satisfied	
1742	32.5	Satisfied	
2101	39.2	Neutral	
308	5.7	Unsatisfied	
162	3.0	Very Unsatisfied	
2654	Not used		
1065	Missing		






n = 5357 mean rating = 3.60 SD = 0.96

Support for student organisations, clubs, and societies

n	%		
1321	20.0	Very Satisfied	
2729	41.2	Satisfied	
2030	30.7	Neutral	
380	5.7	Unsatisfied	
161	2.4	Very Unsatisfied	
1664	Not used		
791	Missing		






n = 6621 mean rating = 3.71 SD = 0.93

Childcare services

n	%		
785	17.5	Very Satisfied	
1053	23.5	Satisfied	
2333	52.1	Neutral	
179	4.0	Unsatisfied	
127	2.8	Very Unsatisfied	
3783	Not used		
816	Missing		






n = 4477 mean rating = 3.49 SD = 0.92

Support for student health or wellbeing

n	%		
1227	20.3	Very Satisfied	
2269	37.5	Satisfied	
1918	31.7	Neutral	
458	7.6	Unsatisfied	
183	3.0	Very Unsatisfied	
2171	Not used		
850	Missing		






n = 6055 mean rating = 3.64 SD = 0.98

Student accommodation

n	%		
834	16.9	Very Satisfied	
1124	22.8	Satisfied	
1941	39.4	Neutral	
589	12.0	Unsatisfied	
436	8.9	Very Unsatisfied	
3299	Not used		
853	Missing		

n = 4924 mean rating = 3.27 SD = 1.14

Support for student debating

n	%		
858	18.9	Very Satisfied	
1191	26.3	Satisfied	
2213	48.8	Neutral	
159	3.5	Unsatisfied	
114	2.5	Very Unsatisfied	
3661	Not used		
880	Missing		

n = 4535 mean rating = 3.56 SD = 0.92

Non-academic libraries and reading rooms

n	%		
1465	21.7	Very Satisfied	
2485	36.8	Satisfied	
1917	28.4	Neutral	
656	9.7	Unsatisfied	
222	3.3	Very Unsatisfied	
1439	Not used		
892	Missing		
			n = 6745 mean rating = 3.64 SD = 1.03

Support for artistic activities

n	%		
1055	20.4	Very Satisfied	
1672	32.3	Satisfied	
2018	39.0	Neutral	
301	5.8	Unsatisfied	
129	2.5	Very Unsatisfied	
2988	Not used		
913	Missing		
			n = 5175 mean rating = 3.62 SD = 0.95

Support for the production and sharing of student-created media

n	%		
1166	21.6	Very Satisfied	
1902	35.2	Satisfied	
1987	36.8	Neutral	
222	4.1	Unsatisfied	
129	2.4	Very Unsatisfied	
2728	Not used		
942	Missing		
			n = 5406 mean rating = 3.69 SD = 0.93

- 3 Based on your experience this year, how satisfied have you been with the following information or advice-based services available at the University (including via a student organisation):

Student-focused legal services

n	%		
967	21.4	Very Satisfied	
1326	29.3	Satisfied	
1965	43.4	Neutral	
172	3.8	Unsatisfied	
97	2.1	Very Unsatisfied	
3372	Not used		
1177	Missing		
			n = 4527 mean rating = 3.64 SD = 0.93

Employment and career advice

n	%		
1096	19.2	Very Satisfied	
2018	35.4	Satisfied	
1894	33.3	Neutral	
488	8.6	Unsatisfied	
198	3.5	Very Unsatisfied	
2193	Not used		
1189	Missing		
			n = 5694 mean rating = 3.58 SD = 1.00

Services that help students with their financial affairs

n	%		
923	18.8	Very Satisfied	
1412	28.7	Satisfied	
1948	39.6	Neutral	
435	8.8	Unsatisfied	
203	4.1	Very Unsatisfied	
2967	Not used		
1188	Missing		
			n = 4921 mean rating = 3.49 SD = 1.02

Services that help students obtain insurance against personal accidents

n	%		
907	20.4	Very Satisfied	
1291	29.1	Satisfied	
1933	43.5	Neutral	
204	4.6	Unsatisfied	
105	2.4	Very Unsatisfied	
3418	Not used		
1218	Missing		
			n = 4440 mean rating = 3.61 SD = 0.94

Services that help students develop their study skills

n	%		
1181	20.8	Very Satisfied	
2172	38.2	Satisfied	
1880	33.1	Neutral	
327	5.7	Unsatisfied	
127	2.2	Very Unsatisfied	
2175	Not used		
1214	Missing		

n = 5687 mean rating = 3.70 SD = 0.94

Advice on matters relating to the University's rules or policies

n	%		
1093	20.5	Very Satisfied	
1918	35.9	Satisfied	
1883	35.2	Neutral	
290	5.4	Unsatisfied	
160	3.0	Very Unsatisfied	
2489	Not used		
1243	Missing		

n = 5344 mean rating = 3.65 SD = 0.96

Assistance in advocating students' interests in matters arising under the University's rules or policies

n	%		
1063	20.2	Very Satisfied	
1709	33.4	Satisfied	
1873	36.6	Neutral	
295	5.8	Unsatisfied	
178	3.5	Very Unsatisfied	
2700	Not used		
1258	Missing		

n = 5118 mean rating = 3.62 SD = 0.99

Information to help students transition to the University

n	%		
1163	20.2	Very Satisfied	
2035	35.3	Satisfied	
1899	32.9	Neutral	
485	8.4	Unsatisfied	
186	3.2	Very Unsatisfied	
2041	Not used		
1267	Missing		

n = 5768 mean rating = 3.61 SD = 1.00

Services, programs, and facilities to help meet the specific needs of international students

n	%		
1040	19.6	Very Satisfied	
1717	32.4	Satisfied	
1934	36.5	Neutral	
391	7.4	Unsatisfied	
211	4.0	Very Unsatisfied	
2503	Not used		
1280	Missing		

n = 5293 mean rating = 3.56 SD = 1.01

4 How well do you understand the purpose of the SSAF?

n	%		
882	11.4	Very well	
1622	20.9	Quite well	
2563	33.1	Somewhat	
1270	16.4	A little	
1406	18.2	Not at all	
1333	Missing		

n = 7743 mean rating = 2.91 SD = 1.24

5 How well do you understand where SSAF funds are spent?

n	%		
754	9.7	Very well	
1205	15.6	Quite well	
2055	26.5	Somewhat	
1372	17.7	A little	
2355	30.4	Not at all	
1335	Missing		

n = 7741 mean rating = 2.56 SD = 1.32