

Subject line: Semester 2 results release
When: Wednesday 17 December
Audience: All students receiving results on 17 December



Student ID: xxxxxxxxx

Dear <Preferred name>,

Today students received two results emails. You have one email with your results, and these results are correct. This results email will match the units of study in which you were enrolled.

Another set of results were also emailed to you due to a processing error.

We understand the importance of receiving your results at the end of semester, and we sincerely apologise for any confusion this has caused. If this error has caused you any concern or distress, please [reach out to our Student wellbeing team](#) for support.

We will contact you with further advice as soon as possible.

The University of Sydney
sydney.edu.au/students

CRICOS provider: 00026A **ABN:** 15 211 513 464