

Subject line: Update on Semester 2 results release
When: Wednesday 17 December
Audience: All students receiving results on 17 December



Student ID: xxxxxxxxx

Dear <Preferred name>,

We are getting in touch to update you on the email we sent earlier today about the results processing error.

We will be reissuing your semester 2 results email to your University student email account. You should receive this email later tonight.

We will then remove the results emails we sent to you earlier today from your University student email account.

Again, we sincerely apologise for any confusion this has caused. If this error has caused you any concern or distress, please [reach out to our Student wellbeing team](#) for support.

The University of Sydney
sydney.edu.au/students

CRICOS provider: 00026A **ABN:** 15 211 513 464